



ILLINOIS ASSOCIATION OF  
FREE & CHARITABLE CLINICS

# 2024 Annual Report



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# Mission, Vision & Values

## MISSION

Strengthen the Illinois safety net to maximize the collective impact of free and charitable clinics by representing and resourcing them to ensure equitable, accessible, and quality healthcare for all.

## VISION

Equitable and high-quality healthcare customized for - and by - every community in Illinois through free and charitable clinics.

## VALUES

**Justice** - Names and seeks to address both symptoms and root causes of systemic issues that cause health inequity, such as the for-profit health care model, racism, intergenerational trauma, and financial/housing instability.

**Equity** - Drives purposeful change in communities where there has been historical disinvestment and/or marginalization.

**Community** - Fosters collaboration and action that is both informed and led by clinics and the unique communities they serve.

**Disruption** - Leverages the distinctiveness of the free and charitable clinic model to inspire innovative thinking, ensures the presence of the clinic voice in government and other places where policy

# Executive Directors Note



The Illinois Association of Free and Charitable Clinics ( IAFCC) is a community of clinics, partners, stakeholders and Board that have embraced the importance of access to equitable and quality care for all, especially those that are uninsured and underinsured. The IAFCC community continues to learn, adapt and respond to the needs of Illinois' most resilient and vulnerable residents in ways that create safe and welcoming spaces everywhere.

I would like to thank those that make the state association's work possible, the IAFCC staff and Board of Directors. We at IAFCC hope this annual report provides you with a sense of this important work and illustrates our steadfast commitment and readiness to address the changing needs of our patients and their communities.

For those who have been part of our IAFCC community we thank you for your commitment to our mission of "Strengthening the Illinois Safety Net" to maximize the collective impact of free and charitable clinics. For those who are learning about our community we welcome you to reach out to IAFCC and join us in our vision of equitable and high quality care customized for and by every community in Illinois through free and charitable clinics.

In Partnership,

Melissa Maguire, LSW  
Executive Director



# Board of Directors

## Board Chair

Stephanie Willding  
Chief Executive Officer  
CommunityHealth

## Secretary

Christina E. Rodriguez-  
Estrada, MS Marketing  
Manager, Member Community  
Teladoc Health Inc.

## Director

Luvia Quinones  
Senior Director of Health Policy  
Illinois Coalition for Immigrant  
and Refugee Rights

## Director

Levi Moore  
Foxglove Alliance Coordinator  
Hektoen Institute of Medicine

## Director

Pat Yuzawa-Rubin  
Emeritus Program Director  
Circle of Service Foundation

## Vice-Chair

Jeffrey Trask, PhD  
Founder & Operations  
Director Champaign County  
Christian Health Center

## Treasurer

Shatisha Wilks-Woods  
Principal Business Solutions  
Consultant  
Blue Cross Blue Shield

## Director

Shawn Marconi-West  
Executive Director  
Will Grundy Medical Clinic

## Director

Carol J. Sharp  
President & CEO  
The Night Ministry

Interested in joining the  
IAFCC Board or Committees?

Contact the team at  
[info@illinoisfreeclinics.org](mailto:info@illinoisfreeclinics.org)

# IAFCC Membership +




## NAFC Standards Seal Designation

- Aurora Christian Healthcare
-  Avicenna Community Health Center
- Azzarelli Outreach Clinic
- Bolingbrook Christian Health Center
- Christopher D. Redding Youth Asthma Foundation
- Chicago Dental Society Foundation
- Champaign County Christian Health Center

-  Chicago Women's Health Center
-  Community Health Care Clinic
-  CommunityHealth
- DuPage Health Coalition
-  Family Health Partnership
- Fenix Family Health Center
-  HAYAT Clinic
- Humboldt Park Care-A-Van

-  ICN SHIFA Clinic
-  Indian American Medical Association Charitable Foundation

- Islamic Foundation North Clinic
- Mercy To Mankind Clinic, NFP
- Mobile Care Chicago

-  Norma Jean Sanders Free Clinic
-  Old Irving Park Community Clinic
-  Rosalind Franklin University - Interprofessional Community Clinic

- Sarah Bush Lincoln Dental Services

-  Serve & Inspire Free Clinic
- The ARK

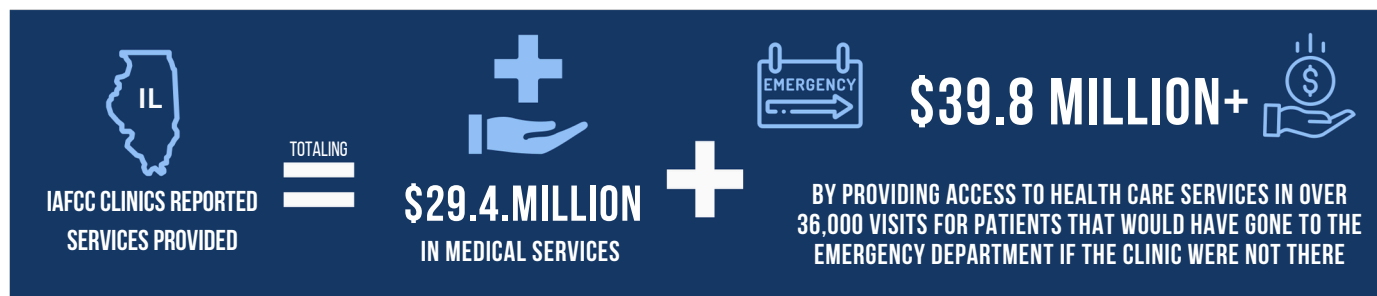
-  The Hope Center USA
- The Night Ministry

-  The Port Ministries
-  Tri City Health Partnership
-  Will Grundy Medical Center
-  Worry Free Community

[IAFCC Membership](#)

[NAFC Standards Program](#)

# Data Snapshot



## Who are the patients?

*of 49,745 patients served, IAFCC clinics reported the following based on patient self-report*

### Federal Poverty Level (FPL)

# 100%

of patients were living in poverty, below 300% of the FPL

## Who are the providers?

Almost 175,000 hours of volunteer time was donated, an estimated value of **\$5,903,848**

These volunteers include Administrative staff, Physicians, Technicians, Pharmacists, Psychologists, Social Workers, Dentists, and more.

## Patient Race/Ethnicity

# 74.1%

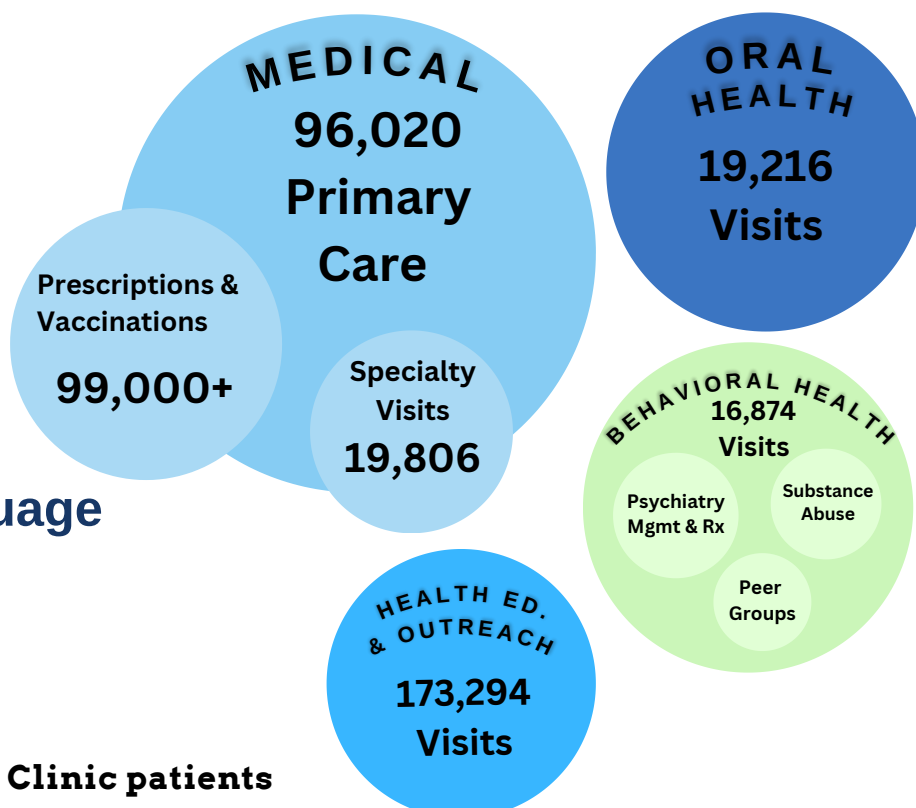
of patients were self-identified as Black, Indigenous, People of Color (BIPOC).

## What services are offered?


### Patient Native Language

# 35+

languages spoken by IAFCC Clinic patients who were provided translators either in person or virtually







ILLINOIS ASSOCIATION OF  
FREE & CHARITABLE CLINICS

AUGUST 2024

# FREE & CHARITABLE CLINICS MONTH

ILLINOIS FREE AND CHARITABLE CLINICS  
TRANSFORMING ACCESS TO CARE

#IFCCMonth24  
#ILFreeClinicsMonth2024



## Wear Blue Day | August 2024





# Advocacy & Policy

## Advocacy Day 2024



## FY25 Budget Responses

“We stand with Governor Pritzker in the knowledge that health care is an essential human right, and that everyone should be able to access it in a way they can both afford and understand.”

“The Illinois Association of Free and Charitable Clinics, on behalf of the 50+ clinics across the state, wants to express our *sincere gratitude* to the Illinois General Assembly for *prioritizing the restoration* of the **\$9 million appropriation** in the FY25 State Budget for free and charitable clinics.

This funding assures that these clinics can continue serving their communities and **allows the impact to grow and adjust** to the changing needs of the state.

# IAFCC Initiatives

## Clinic Consultant Collaborative (C3)

In 2024, IAFCC officially launched the Clinic Consultant Collaborative (C3) -- an initiative designed to strengthen the capacity and sustainability of member clinics to advance their mission, vision and values. Believed to be the first program of its kind in the nation, C3 connects clinics with skilled consultants --many of whom are already grounded in the work of free and charitable clinics. Their job is to "roll up their sleeves" to support and help tackle issues and challenges identified as priority by clinic leaders. The cost of this innovative partnership is underwritten by IAFCC through both public and private sector grants. Clinics with annual operating budgets of \$400k or less may apply for free services; clinics with budgets of \$401k - \$1M are eligible for deeply discounted services.

To date 14 clinics have benefitted from C3 and the reviews have been outstanding! Projects have covered a range of focus areas including but not limited to:

- Clinic Operations (Update Policy & Procedure Manuals; Staffing/Workflow Assessments)
- Finance (Policy & Procedure Manual; Grant Reporting Compliance; Budgeting)
- Fundraising (Creation of General Development Plan; Major Gifts & Special Events Planning)
- Governance (Board Training; Board Recruitment & Retention Strategies)
- Management (Executive Coaching)
- Strategic Planning

## CDC Foundation | Partnering for Vaccine Equity

In 2024, the CDC redefined the P4VE program to encompass all partners addressing vaccine equity across all ages and priority populations, ensuring the program's continuity beyond COVID-19 funding. Efforts to advance vaccine equity for adults in racial and ethnic minority communities remain central, with partners focused on increasing coverage for COVID-19, flu, and other recommended immunizations. Thanks to IAFCC Members and Partners, CommunityHealth and Mobile Care Chicago, in 2024, 10 trusted messengers were trained, 22 communication products were developed, 174 vaccination opportunity/events were held, and 19 new partnerships were developed to spread awareness of the truths, options, and resources surrounding childhood and adult vaccinations.

## 1<sup>st</sup> Annual Leaders Retreat

At the 1<sup>st</sup> Annual Leadership Retreat, the sessions focused on mission fulfillment and leadership development, offering tools to engage communities, attract volunteers, and strengthen fundraising. A key part of the session was also attention to self-care by exploring mindfulness, stress management, and balancing leadership with personal well-being. Participants worked on authentic, adaptive leadership styles and strategies for resilience and navigating challenges, while incorporating time at the beautiful venue to walk around for some designated time for themselves.





# Financial Highlights

## Income

→	Donations	\$2,126
→	Interest	\$15,085
→	Membership Dues	\$35,106
→	Service to Members	\$31,009
→	Foundation Grants	\$220,000
→	Government Grants	\$6,645,407
→	TOTAL	\$6,948,733

## Expenses

→	Fundraising	\$47,440
→	Management	\$74,359
→	Program Services	\$6,603,994
→	TOTAL	\$6,725,793

# Future Priorities



## Values & Guiding Principles

- Core values driving strategy and support:
    - Compassion, equity, sustainability, service, and volunteerism.
    - Accountability and stewardship of time, funds, and people.
    - Data-driven impact and commitment to quality care.
    - Partnership and collaboration at all levels.
- 



## Collaborations & Partnerships

- Strengthen external partnerships
- Enhance clinic visibility
- Member-to-member collaboration
  - Facilitate peer networking, mentorship, and provider/resource sharing across clinics.



## Sustainability & Long-Term Planning

- Clinic sustainability support
- Support for clinic leadership
- Adapt to external threats



## Member Programming & Communications

- Annual engagement calendar
- Interactive member calls, resources, and gatherings
- External communications for awareness and partnership



## Accountability, Data & Outcomes

- Data technical assistance
- Data storytelling and impact



## Commitment to Quality Care

- Promote safe, effective, equitable, and patient-centered care.
- Embed quality benchmarks in technical assistance and peer learning opportunities