

Illinois Association of Free and Charitable Clinics

2021 YEAR IN REVIEW

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**ILLINOIS ASSOCIATION OF
FREE & CHARITABLE CLINICS**

A Word from our Board Chair

Dear Members and Friends,

While we are not completely in the clear of the devastation left by Covid-19, there is light at the end of the tunnel. The healthcare field experienced new pressures in the past couple of years than the previous several decades combined. While we saw nearly a staggering one million people die from Covid in the US, that death toll would have been much greater without the amazing sacrifice of countless medical professionals and those that support them. The staff, volunteers, and supporters of free and charitable clinics were no exception to that sacrifice. Whether adjusting healthcare delivery from in person to telemedicine, conducting covid testing, or distributing vaccinations, free and charitable clinics responded to the crisis with compassion, grace, and excellence. This response was supported and strengthened by

the Illinois Association of Free and Charitable Clinics (IAFCC). IAFCC provides a myriad of resources to help free and charitable clinics meet the needs of their communities and respond to the gaps left by the healthcare system, such as providing care to the uninsured and underinsured. As we look towards a more promising future, finding our way out of the worse pandemic in over 100 years, IAFCC is leading the way to promote justice, equity, community, and to disrupt the patterns that leaves too many people without access to quality healthcare. I hope that you will partner with us to make sure no one in need of care goes without it. Thank you for your support and partnership of this critical work.



**Be safe and healthy,
Jeffrey Trask, PhD
IAFCC Board Chair**

Executive Director's Letter

In reviewing all of the accomplishments of 2021, it is evident to me that all of this is made possible by a community that believes that our patients deserve the absolute best health care and that our clinics address the social determinants of health that are barriers to access to care. IAFCC is fortunate to have a team of dedicated VISTAs, who intentionally have taken a year of service to create resources for our clinics to grow and thrive! The state association is also grateful for a Board of Directors who have led us in educating and advocating for our clinics resulting in more resources for our sector.

As the COVID pandemic continues to increase the stress levels of our providers, our patients and our community, IAFCC has been fortunate to have partners in Illinois

and across the country who recognize that our clinics have tirelessly and passionately served their communities. Today, the health disparities in Illinois continue for the patients of our clinics, that is those that are uninsured and underinsured, living in poverty and over 70% are Latino, Indian/Asian and African American. IAFCC is committed to continue to reach out to learn and grow in order to meet the evolving needs of our patients and our communities.



**Best regards,
Melissa Maguire**

Executive Director's Letter Continued

IAFCC Mission, Vision and Values: Adopted by our board in June 2019

Mission:

The Illinois Association of Free and Charitable Clinics improves access to quality healthcare for individuals who are uninsured or underinsured.

We Do This By:

Strengthening free and charitable clinics
Fostering strategic partnerships
Educating and advocating for free and charitable clinics and the people they serve

Vision:

The Illinois Association of Free and Charitable Clinics works towards an inclusive healthcare environment that promotes the elimination of health disparities among medically underserved populations.

Values:

Mission-Driven, Member Driven, Data-Driven

IAFCC Board Members

Chairperson

Jeffrey Trask, PhD
Co-Founder & Volunteer
Champaign County Christian
Health Center

Secretary

Christina E. Rodriguez-Estrada, MS
Marketing Manager, Member
Community
Teladoc Health Inc.

Director

Aileen Brooks, RN, JD
Founding Member and Partner
Malecki & Brooks Law Group, LLC.

Director

Julie Darnell, PhD, MHSA
Associate Professor
Department of Public Health Sciences
Stritch School of Medicine
Loyola University Chicago

Director

Crystal Hogue, MBA
Executive Director
Champaign County Christian
Health Center

Vice-Chairperson & Treasurer

Shawn Marconi, MBA, SPHR
Executive Director
Will-Grundy Medical Clinic

Director

Christy Prassas
VP of Philanthropic
Engagement
The Night Ministry

Director

Luvia Quinones, MPP
Health Policy Director
Illinois Coalition for
Immigrant & Refugee Rights

Director

Mike Romagnoli, MA
Executive Director
Community Health Care
Clinic

Director

Steph Wilding, MPA
Chief Executive Officer
CommunityHealth

Advocacy & Policy

Free and Charitable Clinics Month

On August 31st, 2021 State Representative Theresa Mah spoke on the floor of the Illinois General Assembly with a point of personal privilege to recognize Free and Charitable Clinics Month and the work they do across Illinois to serve the uninsured and underinsured. IAFCC, the clinics, and the patients we serve are grateful for your continued voice and support!

To watch Representative Mah give her statement, follow [this link](#)



2021 FCCM Events:

- Chicago Women's Health Center Virtual Tours
- Simple Healthy Living Workshops at Indian American Medical Association
- CommunityHealth's Back to School Health Fair
- Health Equity Townhall at WorryFree Clinic
- Bolingbrook Christian Health Center's Colon Cancer Screening Day
- Mobile Care Chicago's Vaccinations for Children at the IL State Fair

Click [HERE](#) to view the 2021 FCCM Toolkit

Wear Blue Day

To celebrate the End of Free and Charitable Clinics Month and increase the awareness of our sector we encouraged our community to Wear Blue and share their Blue Day Celebration through social media. Clinic staff, the IAFCC team, The National Association of Free and Charitable Clinics and Representative Mah all wore Blue! Thank you all for your efforts to increase the awareness of our clinics, our patients and our community!

Quality Performance

National Association of Free and Charitable Clinics (NAFC) Quality Standards Program



Congratulations to our clinics for obtaining seals in the following categories:

Gold:

- Champaign County Christian Health Center
- Community Health Care Clinic
- CommunityHealth
- Family Health Partnership Clinic
- Indian American Medical Association Charitable Foundation
- New Song Health Center dba Bolingbrook Christian Health Center
- Old Irving Park Community Clinic
- The Night Ministry
- Tri City Health Partnership
- Will-Grundy Medical Clinic

Silver:

- Chicago Women's Health Center

Bronze:

- Bridgeport Free Clinic
- Pakistan Physician Society
- Port Ministries



Strengthening Clinic Performance

IAFCC Annual Conference - 10th Annual

"New Decade, New Challenges, New Solutions"

Thank you to our key note speakers!



Nicole Lamoureux - Executive Director
National Association of Free and Charitable Clinics



Ngozi O. Ezike, MD, Director
Illinois Department of Public Health

Breakouts & Topics

- **IHI Framework on Health Equity** - Julie Darnell, Associate Professor at Loyola University
- **AmeriCorps VISTA** - Sofia Howson, Allie Wesel, Adelaide DelAngel, Cate Ettinger, Alexa Beeson
- **Implementing Telehealth** - Ana Sanchez; Clinic Manager, CommunityHealth
- **FTCA and Good Samaritan Act** - Crystal Hogue; Executive Director, Champaign Christian Health Center and Kim Lamansky; Executive Director, Tri City Health Partnership



**THANK YOU TO ALL OUR
CONFERENCE SPONSORS
AND FUNDERS!**



AN
ANONYMOUS
DONOR



Strengthening Clinic Performance

AmeriCorps VISTA

In 2021, IAFCC supported and managed 3 VISTA Leaders, 20 VISTA Members, and 5 summer associates across 15 member clinics to build capacity through various projects and initiatives.

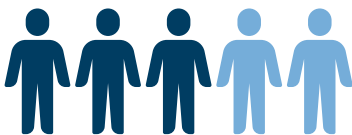
\$906,362.52 CASH & In-Kind dollars*

*Contributions of VISTA Member projects: from grants, fundraisers, individual donations, and in-kind estimations of donated goods and services

17,927 Hours served by **2,831 Volunteers** recruited & managed by our VISTA Members

137 organizations received capacity building services & increased effectiveness from the work of the IAFCC VISTA Project Members

47,572 Patients served



This data was extracted from VISTA Member Monthly Reports aggregated over the calendar year January 1, 2021 - December 31, 2021.

IAFCC Initiatives

Opioid Project

IAFCC led a project to improve access to quality opioid-related services and education for the people served by the free and charitable clinic sector. The project explored the needs of the sector through the Opioid Workgroup. Utilizing the information learned, an Opioid Resource Toolkit was developed as well as a shortened “Quick Sheet” version. The Toolkit was piloted at five clinics before being approved for community use. View the Toolkit [HERE](#).

Behavioral Health

The free and charitable clinic sector has continued to serve as ultimate safety-net organizations for underserved populations that have faced enormous challenges during the COVID-19 pandemic. The IAFCC Behavioral Health Workgroup aims to identify and address challenges under and uninsured populations in Illinois face in receiving behavioral health treatment and care, as well as, long-term solutions. Made up of individuals from all walks of life, the workgroup has come together twice monthly and engaged in robust discussions regarding best practices in behavioral healthcare, medication access, referrals, resources, and partnerships as well as funding opportunities. The workgroup will continue to meet throughout 2022, working on several initiatives.

COVID-19



200

outgoing messages

texts, emails, & social media posts from CCDPH partners that reached tens of thousands of community members

20+

outreach events held for vaccine education & access



610+
patients

reached via messaging in their native-language



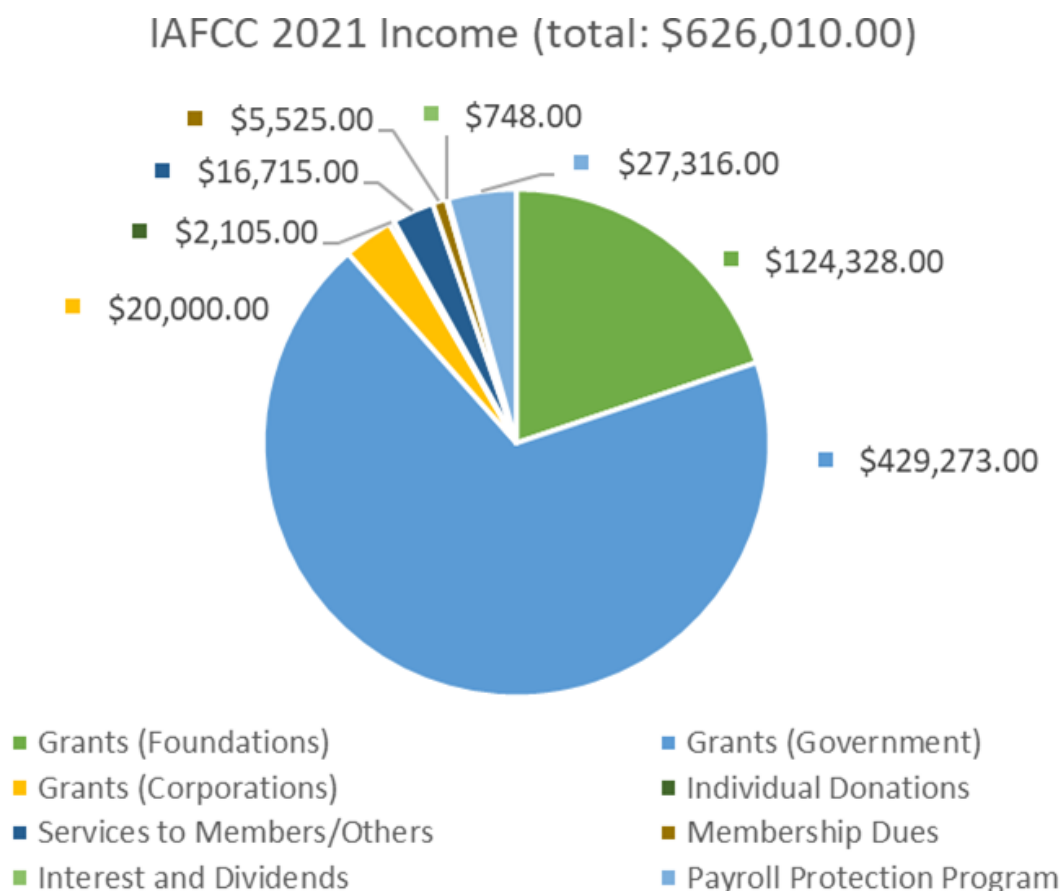
30,489
vaccines

administered and/or coordinated by IAFCC Clinics

Through national and local grants, the Illinois State Association provided funds to 11 clinics and partners and resources to all IAFCC member clinics

Financial Report

Income



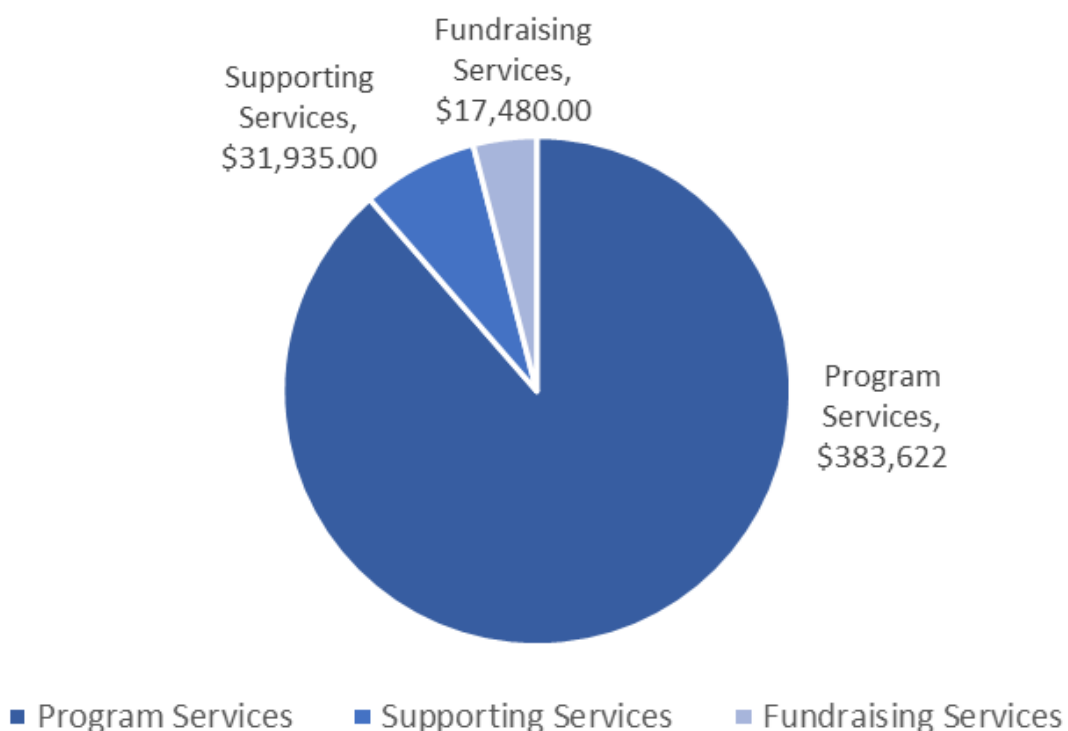
IAFCC is grateful for the support of continued and new funders that support the Mission of the State Association of Illinois.

- Cook County
- Center For Disease Control Foundation
- Foundation for Opioid Response Efforts
- Corporation for National and Community Service
- VNA Foundation
- Blue Cross and Blue Shield
- AmeriCares Foundation

Financial Report

Expenses

IAFCC 2021 Expenses (total: \$433,037.00)



Program Expenses Breakdown- \$383,622.00

Direct Assistance to Clinics - \$237,453.00

IAFCC Annual Conference - \$3,009.00

Staff Time and Expenses -\$143,160.00

Directly Related to Clinic Support

IAFCC Administrative Expenses - \$49,415.00

Fundraising for Clinics and IAFCC - \$17,480.00

Supporting Services for IAFCC - \$31,935.00

Business and Operational Costs for IAFCC

IAFCC




Member Clinics

- Avicenna Community Health Clinic
- Azzarelli Outreach Clinic
- Bolingbrook Christian Health Center
- Bridgeport Free Clinic
- Champaign County Christian Health Center
- Charitable Health Services
- Chicago Dental Society Foundation
- Chicago Women's Health Center
- Community Health Care Clinic
- CommunityHealth
- Compassionate Care Network
- Cordoba Health Care
- Connections for the Homeless
- DuPage Health Coalition dba Access DuPage
- Family Health Partnership Clinic
- Fenix Charitable Clinic
- Hayat Clinic
- HeRMES Clinic
- Howard Area Community Center
- Humboldt Park Health
- ICAN Relief USA
- Indian American Medical Association Charitable Foundation
- IMAN Community Health Center
- Interprofessional Community Clinic
- IFN Islamic Foundation North
- Kendall Free Clinic
- Love Clinic
- Loyola Medicine Pediatric Mobile Health Unit
- Mercy to Mankind Clinic
- Mission Possible
- Mobile Care Chicago
- New Life Volunteering Society Free Health Clinic
- Old Irving Park Community Clinic
- Rosalind Franklin University Health System Community Care Connection
- Sarah Bush Lincoln Dental Services
- Syrian American Medical Society
- The Ark
- The Night Ministry
- Tri City Health Partnership
- Will-Grundy Medical Clinic
- Willow Creek Dental & Vision Clinic
- Worry Free Community Clinic





Going Forward




Strengthen the Safety Net through Statewide Initiatives

-  Free & Charitable Clinic Month - *Strengthening the Safety Net* - August 2022
-  Distribution & Sustainability of Illinois State Funding
-  Maintain Partnerships to Learn From and Advance Important Initiatives
Behavioral Health, Telehealth, Health Equity

Strengthening the Value of Membership

-  Valuation Tool Project - Clinic & State Level Data Visuals - *initial clinic level dashboard July 2022- Aggregate Data - Fall 2022*
-  Annual Conference - *Envisioning Our Future* - November 2022
-  Collaborate with Groups Working Towards Relevant Goals
-  Grow, Connect, and Communicate IAFCC Resources to all Stakeholders

Sustainability of the State Association

-  Long Term Strategic Plan - Complete and Enacted July 2022
implement the IAFCC 5 year Strategic Plan for growth and innovation (Goals towards IAFCC role in racial justice and health inequities, board development, fund development, and more)