

Illinois Association of Free and Charitable Clinics

2022 YEAR IN REVIEW

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**ILLINOIS ASSOCIATION OF
FREE & CHARITABLE CLINICS**

A Word from the Board Chair

Dear Members and Friends,

What a year it has been for the Illinois Association of Free and Charitable Clinics! Through the tenacity of our Executive Director, Melissa Maguire and the IAFCC staff, along with dedicated board members, our lobbying firm (Capitol Edge), and the countless supporters of IAFCC, the state of Illinois awarded the association and member clinics \$9 million this past fiscal year with another \$4 million designated for the next year. This unprecedented achievement will greatly enhance free and charitable clinics' abilities to provide essential healthcare to the uninsured, underinsured, and anyone that falls through the cracks of our healthcare system. In addition to this exciting news, IAFCC is moving forward with its strategic plan which, in part, seeks to address issues in health equity, social determinants of health, and racial justice.

As we have seen our country be fractured by racial disparities and divides, IAFCC seeks to lead the way in addressing these issues, both internally and with member clinics, so our state and country and resemble the principles it stands for, "with liberty and justice for all". To achieve this strategic goal, the association will be challenged and met with many forms of resistance and adversity (history shows this is always the case).

However, the journey and outcomes along the way can lead to IAFCC being a beacon for state associations across the country, unraveling the sacrifices and steps it takes to move the needle of justice in the right direction. While this task is daunting and can be overwhelming, I am excited to be a part of embarking on this worthwhile adventure. And as if this was not enough, IAFCC will still be at the forefront, supplying clinics with needed support, resources and guidance through the annual conference, special events like Free and Charitable Clinics Week, and advocacy at all levels. It truly is an exciting time. And while it may be tempting to maintain the status quo, our calling dictates we push ourselves beyond our perceived limitations and explore new territories that pave the way towards well-being, wholeness, and justice.



Jeffrey Trask, PhD

A Look Back at 2022 from the Executive Director

This past year was transformative for IAFCC, the clinics and the communities we serve. In 2022, IAFCC received its first ever state appropriation of \$9 million that was disbursed among 24 member clinics. IAFCC was able to distribute nearly \$9 million from a first ever State of Illinois appropriation in the current State Fiscal Year to serve a population of Illinois residents in which 100 percent live below the federal poverty level through an estimated 100,000 patient visits that saved Illinois hospitals more than \$33 million in emergency room visits, over \$20 million in value of donated care for a total of over \$53 million. The small investment in the clinics goes a long way.

I continue to be humbled and proud of the many new adventures that are reflective of IAFCC's growth; increased advocacy and legislative connections, a growing staff, and the first of our five year strategic plan. IAFCC has revised our mission, vision, and values to more accurately portray where we are and where we are going.

The strategic plan, that will guide IAFCC staff and board through the next five years, was heavily informed by the input of IAFCC member clinics, board members, partners, and community stakeholders.

IAFCC clinics continued to be responsive to their communities, providing quality health care in safe and welcoming spaces. During the pandemic, we were active in assisting people in accessing the temporary emergency Medicaid benefits. But with the sunset of those benefits and Medicaid redetermination, we are once again prepared to provide healthcare for those people found not eligible and will be monitoring how we can help them receive benefits from the new Illinois Health Exchange that was approved in this last legislative session. IAFCC will continue to serve traditional patients while continuing to prioritize helping the state in two key areas - migrant health care and Medicaid redetermination.

IAFCC member clinics and the professionals who work with those clinics have been on the front lines in terms of leadership and direct service provision in helping Illinois address what is now a migrant/refugee health care crisis in our state. Because of constraints placed on other members of the Illinois healthcare safety net, the IAFCC clinics are uniquely positioned to provide direct patient care that other institutions cannot.

All of these efforts would not be possible without the dedicated staff: Ariana Aloisio, Operations Manager and Maddy Chase our Grants Manager. Additionally IAFCC is grateful for a dedicated Board of Directors that lead us in our vision and support our daily operations.

As we face the new challenges and opportunities of 2023 we encourage you to continue to support the amazing care of our clinics and the impact of IAFCC .



Melissa Maguire, LSW

Mission, Vision, and Values

As part of the Illinois Association of Free and Charitable Clinics strategic plan, the IAFCC has updated its mission, vision, and values.

The **mission** of the IAFCC is to Strengthen the Illinois safety net to maximize the collective impact of free and charitable clinics by representing and resourcing them to ensure equitable, accessible, and quality healthcare for all.

The **vision** is Equitable and high-quality healthcare customized for - and by - every community in Illinois through free and charitable clinics.

The core values of IAFCC

Justice – Names and seeks to address both symptoms and root causes of systemic issues that cause health inequity, such as the for-profit health care model, racism, intergenerational trauma, and financial/housing instability.

Equity – Drives purposeful change in communities where there has been historical disinvestment and/or marginalization.

Community – Fosters collaboration and action that is both informed and led by clinics and the unique communities they serve.

Disruption – Leverages the distinctiveness of the free and charitable clinic model to inspire innovative thinking, ensures the presence of the clinic voice in government and other places where policy

IAFCC Board Members

Chairperson

Jeffrey Trask, PhD
Co-Founder & Volunteer
Champaign County Christian
Health Center

Vice-Chair

Stephanie Willding
Chief Executive Officer
CommunityHealth

Secretary

Christina E. Rodriguez-Estrada,
MS Marketing Manager, Member
Community
Teladoc Health Inc.

Treasurer

Shatisha Wilkes-Woods
Principal Business Solutions
Consultant
Blue Cross Blue Shield

Director

Levi Moore
Foxglove Alliance Coordinator
Hektoen Institute of Medicine

Director

Shawn Marconi, MBA, SPHR
Executive Director Will-
Grundy Medical Clinic

Director

Christy Prassas
VP of Philanthropic
Engagement
The Night Ministry

Director

Luvia Quinones, MPP
Health Policy Director
Illinois Coalition for
Immigrant & Refugee Rights

Director

Mike Romagnoli, MA
Executive Director
Community Health Care
Clinic

Director

Crystal Hogue, MBA
Executive Director
Champaign County Christian
Health Center

Advocacy & Policy

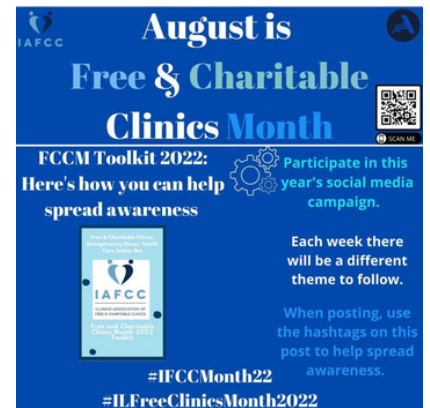
August - Free & Charitable Clinics Month

Tri City Health Partnership - Volunteer Appreciation Event @ Kane County Cougars Game

Family Health Partnership - Breast Cancer Awareness 5k

CommunityHealth - Back to school health fair offering screenings, healthy cooking demonstrations, exercise games, patient registration and more info

Mobile Care Chicago - Back to School Block Party: vaccination and physicals + supplies and other screenings



Click [HERE](#) to view the 2022 FCCM Toolkit

Wear Blue Day



Quality Performance

National Association of Free and Charitable Clinics (NAFC) Quality Standards Program



Congratulations to our clinics for obtaining seals in the following categories:

Gold:

- Champaign County Christian Health Center
- Chicago Women's Health Center
- Community Health Care Clinic CommunityHealth
- Family Health Partnership Clinic
- Indian American Medical Association Charitable Foundation
- New Song Health Center dba Bolingbrook
- Norma Jean Sanders Free Clinic
- Old Irving Park Community Clinic
- Strength to Love Foundation
- The Night Ministry
- Tri City Health Partnership Will-Grundy Medical Clinic
- Worry Free Community - Be Well Clinic
- Will-Grundy Medical Clinic

Bronze:

- HAYAT Clinic
- ICN SHIFA
- Mercy to Mankind
- Old Irving Park Community Clinic
- Interprofessional Community Clinic - RFU



Strengthening Clinic Performance

ILLINOIS ASSOCIATION OF FREE & CHARITABLE CLINICS 11TH ANNUAL CONFERENCE

Envisioning our Future

11.14.2022



SPEAKER

Mark Ishaug
Chief Executive Officer
Thresholds



AWARDEE

Theresa Mah
State Representative
Illinois



AWARDEE

Karina Villa
State Senator
Illinois

Breakouts & Topics

Sleep is a Human Right - Justin Fiala, MD, Northwestern Medicine

Health Benefits for Immigrant Adults - FCC Executive Directors & Leaders Panel

SDOH, but make it practical; Creating Safe and Inclusive Clinic Spaces - Chicago Women's Health

Building Capacity to Address Behavioral Health Needs - Karen Lee, ECHO - Chicago

Positioning your Board for Growth and Governance - Paul Hamann, The Night Ministry



Conference
Program



Strengthening Clinic Performance

AmeriCorps VISTA

In 2022, IAFCC supported and managed 2 VISTA Leaders, 24 VISTA Members, and 5 summer associates across 15 member clinics to build capacity through various projects and initiatives.

VISTA Members received 6,652 training hours in Organizational Development, Resource Mapping, Tracking Systems, and more professional development areas.

In 2022, 4 VISTA Members were hired as full time staff at a clinic or the state association. Many VISTAs went on to medical school, graduate school, and successful careers in public health.

\$808,878



CASH & In-Kind

resources gained by VISTA Member projects

3,753 hours served



by **345 volunteers.**

recruited & managed by VISTA members

100+ community



organizations

received capacity building services and increased efficiency due to VISTA projects

This data was extracted from VISTA Member Monthly Reports aggregated during 2022 Calendar Year: January 1, 2022 - December 31, 2022.

IAFCC Initiatives

Valuing Services Project

Thanks to the generous support of the VNA Anniversary Grant, as well as partnerships with The Wisconsin Association of Free and Charitable Clinics (WAFCC) and the hard work of Second Opinions Pro-Bono Consulting Group, IAFCC successfully completed the pilot year of the Valuing Services Project. IAFCC evaluated the Pilot Valuation Tool and is making progress towards a second version that will focus on building out the dental and behavioral health areas of the tool. The Valuation Tool has helped FCC's demonstrate the value of the care they provide, which will contribute to their sustainability. When a clinic submits applications to potential funders, they will be able to demonstrate value of care, ROI, and cost savings to the large institutions. This also lays the foundation for clinics to have local, regional state and national data over next few years - increasing clinics' use of data and sustainability.

To view a demonstration of the tool click [here](#)

A panel of IAFCC, WAFCC, and Second Opinions Members presented at the NAFCC. You can view our presentation slides [here](#)

CDC Foundation

A tenant of Free and Charitable Clinics is community-level input. The purpose of this CDC Foundation Grant - P4VE Vaccine Equity Project - intends to work at eliminating barriers to care in each community. Early learnings are that the uninsured community members did not know where they could go to get COVID-19 and flu vaccines. One of the historical disparities for the patients in these clinics is that health information is not effectively offered or communicated in their native language. These clinics are also focusing on the transportation barrier in different ways as CommunityHealth works to establish micro sites to provide vaccinations, Mobile Care Chicago brings their medical van to the communities that are in need, and Worry Free Community is establishing partnerships with local mosques and community organizations to go directly to their target population. The CDC Foundation has refunded IAFCC and the clinics to continue this great work.

IAFCC Initiatives

MAVEN Project

Thanks to grant funding from VNA Foundation and support from IAFCC, MAVEN Project's expert physician volunteers are available to health care providers at six FCCs in the greater Chicago area. Through medical consultations, medical education and mentoring, MAVEN Project makes specialty care more accessible for patients served by the FCCs.

If you would like to read more about the partnership between MAVEN Project, IAFCC, and VNA Foundation, click [here](#)

VIDEO: Impact of the MAVEN Project on IAFCC, click [here](#)

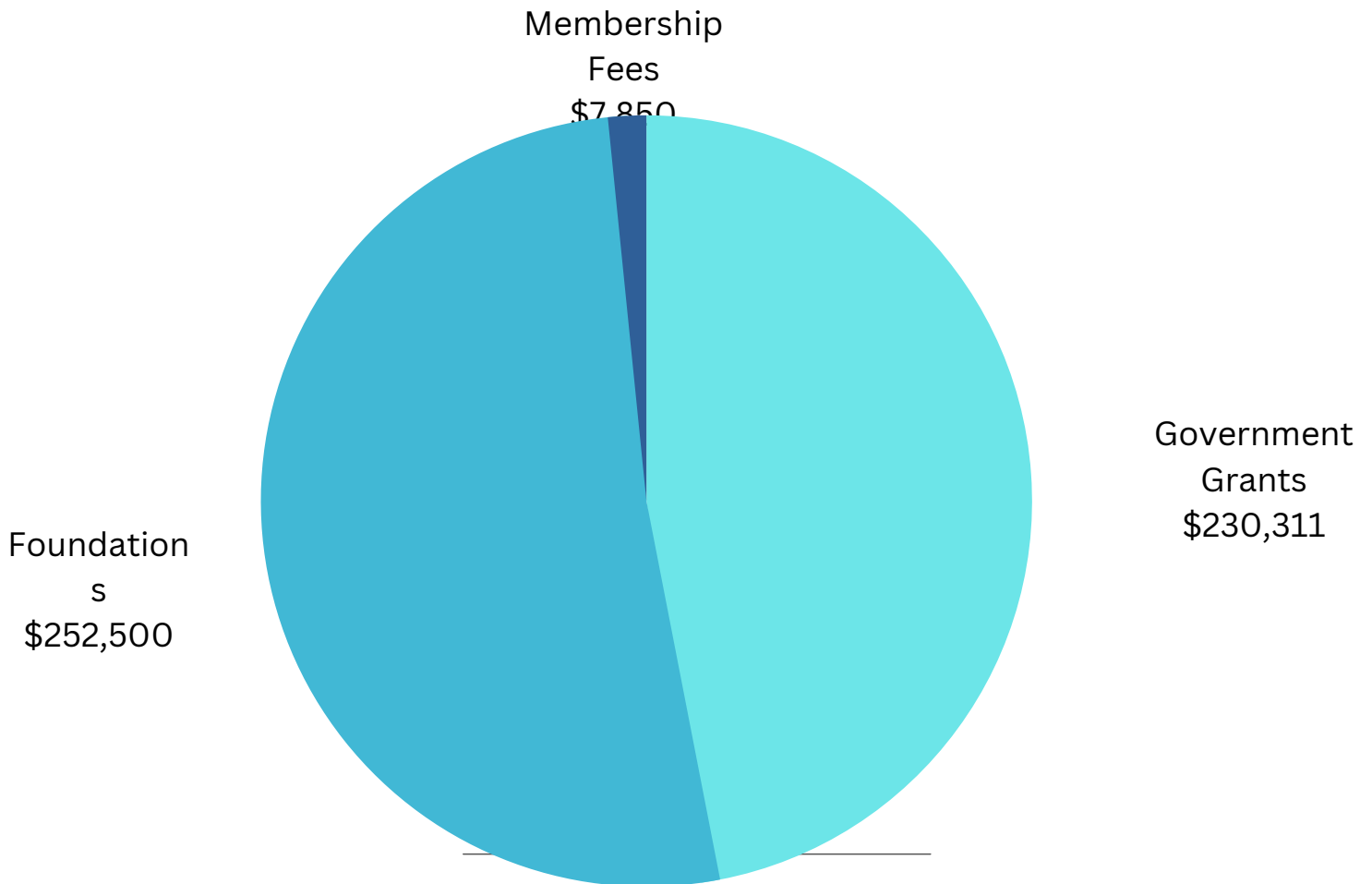
Behavioral Health

The Opioid Resource Toolkit and Quick Sheet were developed by the IAFCC in response to the ongoing Opioid Crisis in Illinois and nationwide. Both resources aim to equip providers, volunteers, patients, friends & family, and community members with the knowledge and resources needed to stay up to date on Opioid screenings, treatments, best practices, and education. IAFCC hopes that free and charitable clinics and their communities can benefit from the information provided and be able to expand their ability to assist individuals with substance use disorders. To access the toolkit, click [here](#).

Thank you to funding in conjunction with NAFCC and CVS Foundation, IAFCC is working with Second Opinions Consulting Group to create another toolkit that assists clinics with recruiting and hiring Behavioral Health Providers. According to the 2021 IAFCC Member Application, over half of the clinics responded that mental health services are a top priority for their patients and half also identified that this is a priority for their clinic to address internally, as about a third of the clinics are referring their patients out for behavioral health and the remaining 70% would like to provide care in the clinic. The toolkit will be able to guide a clinic at any stage of their Behavioral Health Program, to assist in meeting the great need.

Financial Report

Income



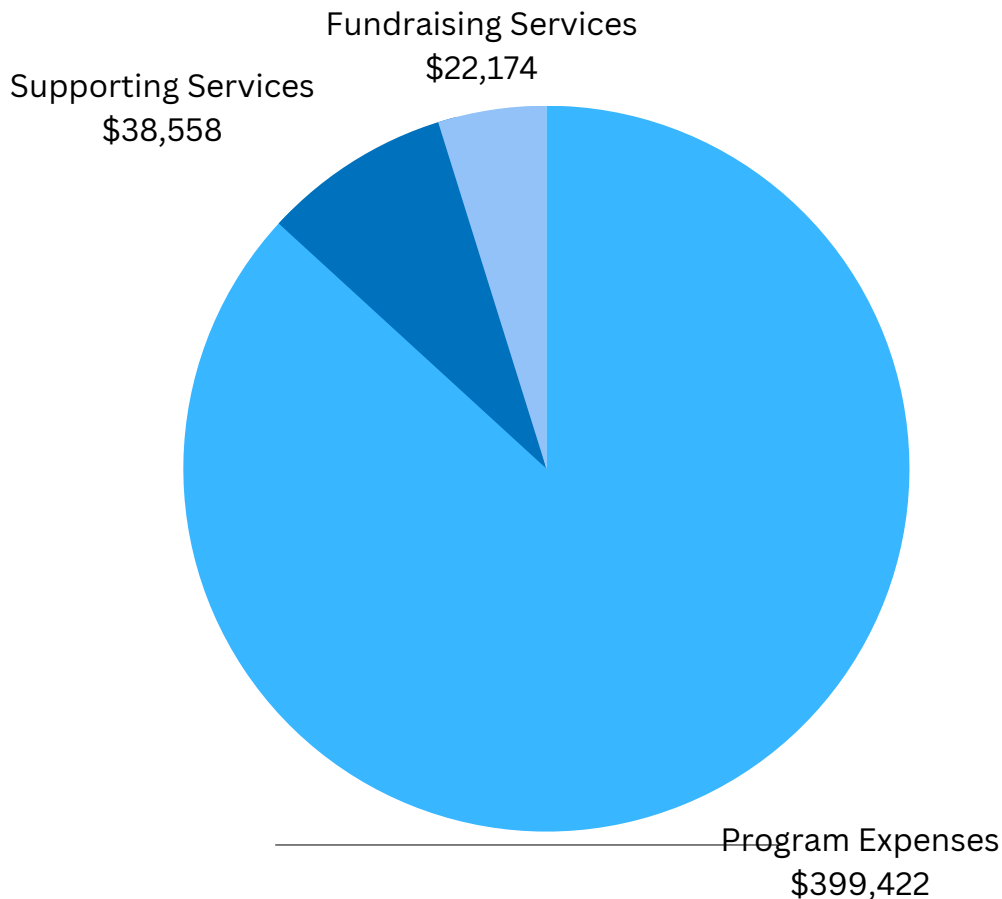
IAFCC is grateful for the support of continued and new funders that support the Mission of the State Association of Illinois.

- VNA Foundation
- FORE
- Center For Disease Control Foundation
- Corporation for National and Community Service
- AmeriCares
- HRSA

Financial Report

Expenses

TOTAL EXPENSES = \$460,134



Program Expenses Breakdown- \$399,422

Direct Assistance to Clinics - \$212,631.00

Staff Time and Expenses - \$159,013.00

Directly Related to Clinic Support

IAFCC Administrative Expenses - \$60,732.00

Fundraising for Clinics and IAFCC - \$22,174.00

Supporting Services for IAFCC - \$38,558.00

Business and Operational Costs for IAFCC

IAFCC




Member Clinics

- Aurora Christian Health Center Avicenna Community Health Clinic
- Azzarelli Outreach Clinic Bolingbrook Christian Health Center
- Champaign County Christian Health Center
- Chicago Women's Health Center
- Community Health Care Clinic
- CommunityHealth
- DuPage Health Coalition dba Access DuPage
- Family Health Partnership Clinic
- Fenix Charitable Clinic
- Hayat Clinic
- Humboldt Park Health Medical & Dental Care-A-Van
- ICN SHIFA Clinic
- Indian American Medical Association Charitable Foundation
- IFN Islamic Foundation North
- Mercy to Mankind Clinic
- Mobile Care Chicago
- Norma Jean Sander Free Clinic
- Northlake Free Clinic
- Old Irving Park Community Clinic
- Port Ministries
- Rockford Rescue Mission
- Rosalind Franklin University
- Sarah Bush Lincoln Dental Services
- Strength to Love Foundation
- TAG Oral Health Care Center
- The Ark
- The Night Ministry
- Tri City Health Partnership
- Will-Grundy Medical Clinic
- Worry Free Community Clinic





Looking Forward to 2023




Strengthen the Safety Net through Statewide Initiatives

-  Free & Charitable Clinic Month - August 2023 - *Growing our Visibility*
-  Distribution (FY24) & Sustainability of Illinois State Funding in FY25
-  Maintain Partnerships to Learn From and Advance Important Initiatives
Behavioral Health, Telehealth, Health Equity Advancements

Strengthening the Value of Membership

-  Valuation Tool Project - Clinic & State Level Data Visuals -
Phase 2.0: develop dental and behavioral health valuation
-  Annual Conference - IL FCCs Pave New Paths - November 2023
-  Grow Awareness and Membership of State Association
through Growing Benefits
-  Grow, Connect, and Communicate IAFCC Resources to all Stakeholders

Sustainability of the State Association

-  Long Term Strategic Plan - Action Plan - Year Two
Grow upon 2022 initiatives, center board and staff
missions, and successfully carry out year two action plan
with intentional focus on Health Equity & Justice objectives