

Illinois Association of Free and Charitable Clinics

2020 YEAR IN REVIEW

illinoisfreeclinics.org

312-863-1780

executivedirector@illinoisfreeclinics.org



**ILLINOIS ASSOCIATION OF
FREE & CHARITABLE CLINICS**

A Word from our Board Chair

Dear Members and Friends,

Unprecedented times and unparalleled suffering call for extraordinary people to emerge and respond. The unrelenting Covid-19 crisis has stricken everyone, from individual households to the entire world. Unfortunately, the state of Illinois is no exception. Thankfully, there are heroes sacrificing everything to save, to help, and to comfort the most vulnerable in our society – namely the men and women serving in free and charitable clinics across the state of Illinois. The Illinois Association of Free and Charitable Clinics (IAFCC) leads the way for the clinics in Illinois by providing all types of support and encouragement, including VISTA placement, policy advocacy, grants, networking, and more.



Led by a remarkable Board of Directors, staff, and VISTAS IAFCC will continue to be the Atlas to the work free and charitable clinics do day after day, week after week, year after year. Together, we can fight Covid, address healthcare disparities, and better discover the social determinants of health such as racial justice, to improve the health and well-being for those too often ignored and forgotten.

Thank you for your support and partnership of this critical work.

Be safe and healthy,

Jeffrey Trask, PhD
IAFCC Board Chair

Executive Director's Letter

The Theme of the 9th Annual IAFCC Annual Conference, Stronger Together, has guided the Illinois Association of Free and Charitable Clinics (IAFCC) in our strategic priorities of strengthening our clinics and increasing the awareness of the sector. Illinois Free and Charitable Clinics have expertly, bravely and humbly addressed the COVID-19 pandemic in order to continue to provide quality healthcare to the uninsured and underinsured in Illinois. Many clinics initially had to adapt to a sharp decline in volunteer providers who were retired Doctors, Nurses and Pharmacists and in the at-risk categories. Other volunteers were students that were sent “home” when in-person classes in universities closed. At the same time, the clinics were prioritizing safe practices for staff, volunteers and patients. All of this while the health care of their patients and their communities became more complex. However, as a community that is stronger together, care continued!



We all became acutely aware of the health disparities of the patients of our clinics and the critical role our providers play as the trusted provider of healthcare for those that have been systematically oppressed and who are most vulnerable to the mental health and physical health conditions, directly and indirectly, related to COVID-19. As a community that is Stronger Together, Free and Charitable are identifying new ways to understand and engage in internal and external dialogues with each other, their patients and their communities to bravely address the barriers that create and sustain health inequities.

The Illinois Association Team, composed of part-time staff and VISTA members have been dedicated to supporting our clinics this year through our annual conference, training and other resources. This report highlights the activities and accomplishments of the year.

We are grateful for all of the support that has made this possible. **We are Stronger Together!**

Executive Director's Letter Continued

IAFCC Mission, Vision and Values: Adopted by our board in June 2019

Mission:

The Illinois Association of Free and Charitable Clinics improves access to quality healthcare for individuals who are uninsured or underinsured.

We Do This By:

Strengthening free and charitable clinics
Fostering strategic partnerships
Educating and advocating for free and charitable clinics and the people they serve

Vision:

The Illinois Association of Free and Charitable Clinics works towards an inclusive healthcare environment that promotes the elimination of health disparities among the medically underserved populations.

Values:

Mission Driven, Member Driven, Data-Driven

IAFCC Board Members

Chairperson

Jeffrey Trask, PhD
Co-Founder & Volunteer
Champaign County Christian
Health Center

Treasurer

David Wywialowski, MA, MDiv
Director of the Health
Outreach Program
The Night Ministry

Director

Aileen Brooks, RN, JD
Founding Member and
Partner
Malecki & Brooks Law
Group, LLC.

Director

Julie Darnell, PhD, MHSA
Associate Professor
Department of Public Health Sciences
Stritch School of Medicine
Loyola University Chicago

Director

Steph Wilding
Chief Executive Officer
CommunityHealth

Vice-Chairperson

Shawn Marconi, MBA, SPHR
Executive Director
Will-Grundy Medical Clinic

Secretary

Luvia Quinones, MPP
Health Policy Director
Illinois Coalition for
Immigrant & Refugee Rights

Director

Christina E. Rodriguez-Estrada,
MS
Marketing Manager, Member
Community
Teladoc Health Inc.

Director

Mike Romagnoli, MA
Executive Director
Community Health Care Clinic

Director

Suzanne Hoban, MPH
Executive Director
Family Health Partnership
Clinic

Advocacy

Springfield Day

In early Spring 2019, members went to Springfield to meet with local legislators to educate and inform them of the impact and need of the clinics. Unfortunately, the 2020 Springfield Day was canceled due to COVID-19. IAFCC shifted the focus to provide updated information to our members on policies and funding specifically to COVID 19.

In 2021, The IAFCC Advocacy and Policy Committee will be reviewing and reassessing policy priorities.

The 6th Annual Free and Charitable Clinics Event

In August, IAFCC held the 6th Annual Free and Charitable Clinics Event virtually with a webinar- COVID-19 and the VITAL Role of Free and Charitable Clinics. In this webinar, IAFCC and our clinic leaders shared how their clinics have adapted to address COVID-19. Representative Mah shared her experiences as a volunteer in a Free Clinic and reflected on the important role the clinics play in addressing health disparities in our community.

Quality Performance

National Association of Free and Charitable Clinics (NAFC) Quality Standards Program



Congratulations to our clinics for obtaining seals in the following categories:

Gold:

Bolingbrook Christian Health Center
Champaign County Christian Health Center
Community Health Care Clinic
CommunityHealth
Cordoba Healthcare
Family Health Partnership Clinic
Old Irving Park Community Clinic
The Night Ministry
Tri City Health Partnership
Will Grundy Medical Clinic

Bronze:

Hayat Clinic
Indian American Medical
Association Charitable
Foundation

“The participation from Free and Charitable Clinics and Pharmacies in this standards program demonstrates their commitment to providing quality care to people in their communities that are medically underserved,” said Nicole Lamoureux, NAFC President and CEO. “We are proud that 13 of members from Illinois have participated and received a NAFC standards seal.”

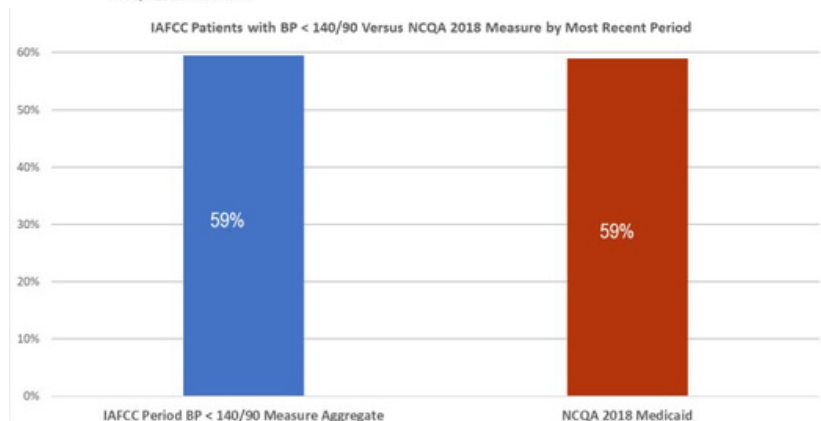
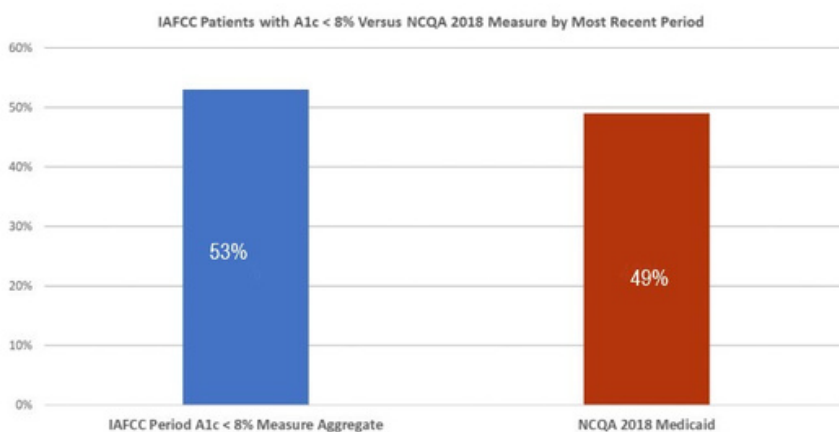
Quality Performance

IAFCC Data Project

The IAFCC quality improvement project is designed to begin the process of collecting and reporting outcome measurements for a few selected conditions for the purpose of:

- Elevating quality improvement in all member clinics
- Aggregating data in order to talk about the impact of free and charitable clinics in Illinois
- Assisting member clinics in collecting data that can be used individually in writing grants, reports, press releases, etc.

The IAFCC Data Committee determined to use National Data as benchmarks comparing standards for Medicaid. In 2020 we are pleased to report that the clinics in the project have met hypertension and exceeded diabetes benchmarks. See the tables below:

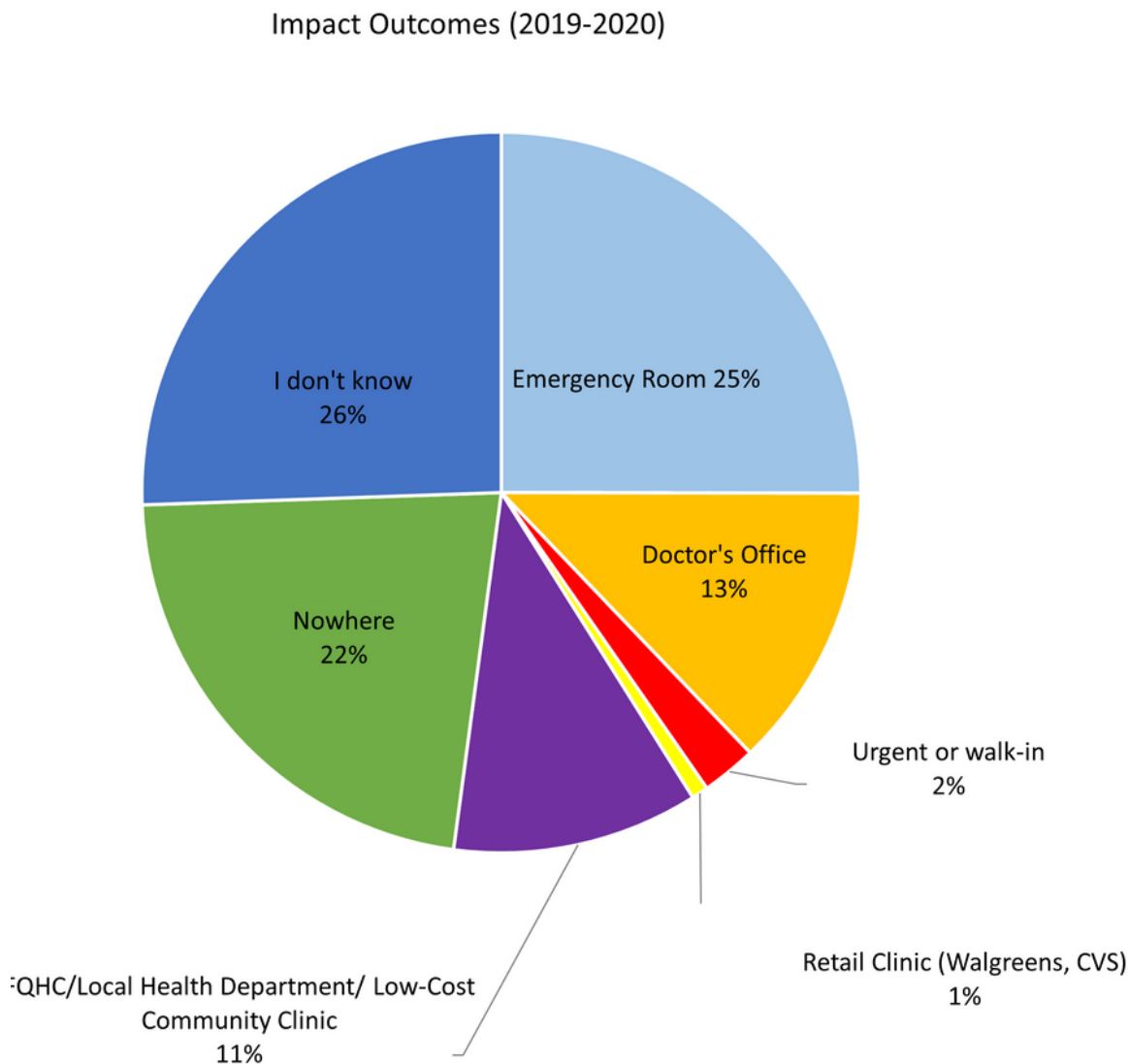


Quality Performance

IAFCC Data Project

New to the project was an impact question, which asked the patients: “Where would you go for care if the clinic were not here.” More than 50% reported not knowing or not going for care if the clinic were not there and another 25% would have gone to the Emergency room.

This preliminary data project highlights the importance of our clinics. The response is below:



Strengthening Clinic Performance

IAFCC Annual Conference

In December IAFCC hosted our 9th Annual Conference “Stronger Together”. One of the largest conferences of IAFCC to date with over 125 participants attending sessions that covered topics ranging from Fundraising to Improving Patient Health Outcomes to Self-Care. IAFCC is grateful to the dedicated work of the Annual Conference Committee in planning and guiding this important event and the IAFCC VISTA Team in supporting IAFCC in making this a successful event for all!

Sponsors

- Americares
- AdvocateAurora Health System
- American Lung Association
- Delta Dental
- Illinois Health and Hospital Association
- The Night Ministry

Exhibitors

- Rx Outreach
- Feel Good Inc.
- CareMessage
- ECHO
- Hektoen
- HR Source
- Illinois State Medical Society
- American Lung Association



Strengthening Clinic Performance

Rapid Response

The Illinois Association of Free and Charitable Clinics is grateful to the Foundation Community's support during the early phase of Illinois' COVID-19 pandemic, when clinics that serve the state's most vulnerable low-income uninsured and underinsured patients were scrambling to adapt, were at risk for closure, and needed to expand their capacity. Thanks to generous support from the Foundation community, 17 Free and Charitable Clinics were awarded funds.

Below is a list of how the funds were spent.

Grants to Clinics:

PPE: \$14,063.00

Medication Access: \$23,750.00

Technology: \$8,430.00

General Operation: \$22,507.00

Providers: \$67,250.00

Subtotal: \$136,000.00

**Grant Administration Subtotal:
\$4,000.00**

Total Expense: \$140,000.00

PPE Donations

IAFCC secured and distributed over \$25,000 in donated PPE for our members in 3 months! We are grateful for the support of our partners below:

- The American Heart Association of Chicago donated 250 BP Monitor cuffs for patients with a value of \$10,250.
- The Syrian American Medical Society (SAMS) secured 1,000 face shields valued at over \$3000 dollars.
- NEAR, The Networks For Emergencies And Relief Inc., donated 50,000 masks at a value of \$11,500.

"For a few weeks it was a challenge to figure out where to turn for support. It is a relief to know the IAFCC is a safety net in difficult times."

Strengthening Clinic Performance

AmeriCorps

AmeriCorps VISTA (Volunteers in Service to America) members serve for one full year in a full-time capacity. The AmeriCorps VISTA members who serve with IAFCC have been a treasured resource for our clinics and the patient populations that our clinics serve. They work in capacity-building projects with the overall goal to improve access to care and improve health equity for marginalized populations in the state of Illinois. Currently, 16 VISTA members are serving across the state of Illinois in 10 different free and charitable clinics. Our VISTA members improve and maintain volunteerism, build strong community relationships, combat the opioid crisis, introduce innovative technologies, manage social media platforms, and implement fundraising campaigns.

AmeriCorps Member Highlights:

- In 2020, our VISTA members raised over \$51,000 in cash donations and over \$258,000 in in-kind donations.
- Manpreet Bangian and Rhea Greene were both hired by Norwegian American Hospital after their service years.
- Sofia Howson, the IAFCC VISTA Leader, continues to develop the VISTA program, creating new opportunities for VISTAs to serve in Illinois.

Opioid Project

IAFCC is spearheading a project to improve access to quality opioid-related services and education for the people served by the free and charitable clinic (FCC) sector. Through this project, IAFCC seeks to understand the history of the opioid crisis and its impact on the services of FCC. We are working with our clinics to collect data and release a statewide report on the FCC response to the Opioid epidemic. Additionally, together with our clinics and community partners, IAFCC is working to provide educational material, trainings, and other resources to help build clinic capacity in addressing the Opioid crisis.

Increasing Awareness of the Sector

Digital Communication

The IAFCC Board identified that a priority for IAFCC was to increase the awareness of our clinics and IAFCC. In visioning the next three years, the IAFCC Board understood that it is imperative for our clinics and IAFCC to be recognized as a critical resource in Illinois' Safety Net. In order for this to occur, IAFCC hired our first staff person to lead the state association in external and internal communication. IAFCC is pleased to share the following accomplishments of IAFCC led by Emily Slayden, Program Assistant:

- Enhanced our social media presence on Facebook, Instagram, and Twitter.
- Led the redesign of our new website/continues to update it with resources and important news for our members and patients.
- Improved the IAFCC newsletter so that it goes out each month, highlighting the work and impact of IAFCC and the clinics.

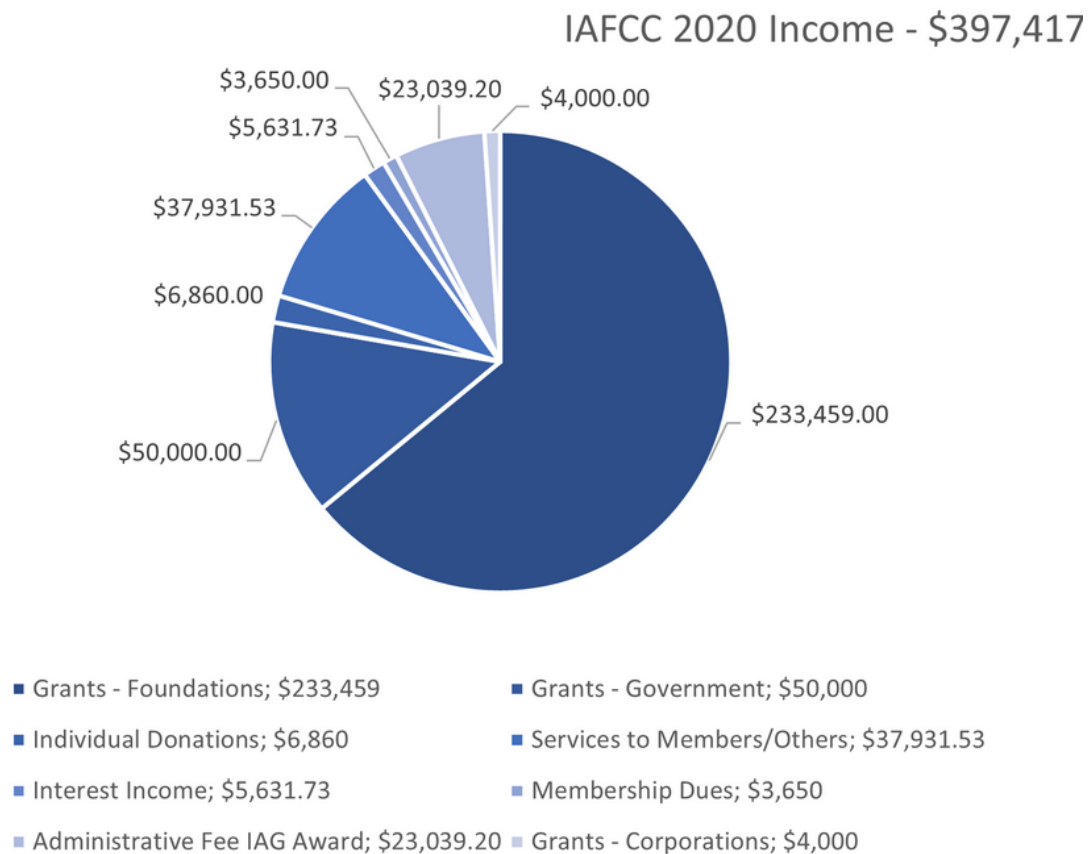
Project Finish Line

A new communication partner to IAFCC is Project Finish Line. Project Finish Line is a new nonprofit initiative to help underserved communities defeat COVID-19 for good. This initiative provided our charitable clinics with targeted support related to testing, vaccine coordination and the fighting of misinformation. We partnered with the initiative to fundraise and mobilize resources for clinics.



Financial Report

Income



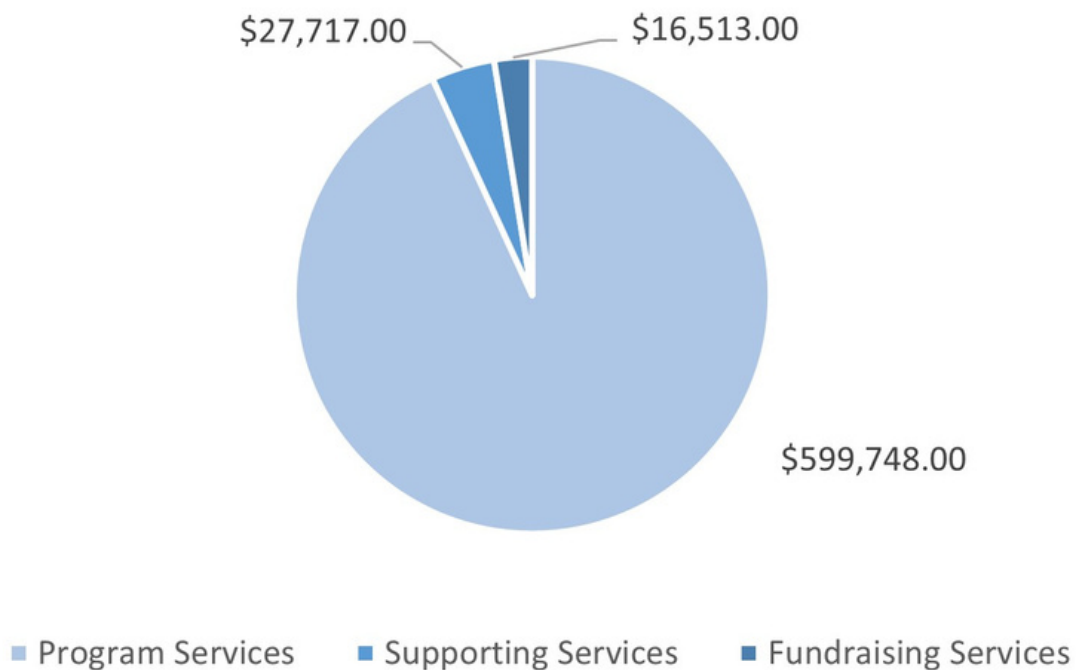
IAFCC is grateful for the support of continued and new funders that support the Mission of the State Association of Illinois.

- Blue Cross and Blue Shield
- VNA Foundation
- Blowitz-Ridgeway Foundation
- Corporation for National and Community Service
- Anonymous
- CVS Health Foundation
- Foundation for Opioid Response Efforts

Financial Report

Expenses

IAFCC 2020 Expenses - \$643,978.00



Program Expenses Breakdown- \$599,748.00

Direct Assistance to Clinics - \$436,652.00

IAFCC Annual Conference - \$23,271.00

Staff Time and Expenses - \$139,825.00

Directly Related to Clinic Support

IAFCC Administrative Expenses - \$44,230.00

Fundraising for Clinics and IAFCC - \$16,513.00

Supporting Services for IAFCC - \$27,717.00

Business and Operational Costs for IAFCC

IAFCC

Member Clinics

- Avicenna Community Health Center
- Azzarelli Outreach Clinic
- Bolingbrook Christian Health Center
- Bridgeport Free Clinic
- Champaign County Christian Health Center
- Charitable Health Services
- Chicago Dental Society
- Chicago Women's Health Center
- Community Health Care Clinic
- CommunityHealth
- Compassionate Care Network
- Cordoba Health Care
- Connections For the Homeless
- DuPage Health Coalition
- Family Health Partnership Clinic
- Fenix Charitable Clinic
- Goldie's Place Dental Clinic
- Hayat Clinic
- HeRMES Clinic
- Howard Area Community Center
- ICNA Relief USA
- Indian American Medical Association Charitable Foundation
- IMAN Community Health Center
- Interprofessional Community Clinic
- Islamic Center of Naperville Free Clinic
- Islamic Foundation North
- Kendall Free Clinic
- Livingston Family Care Center
- Love Clinic
- Loyola Medicine Pediatric Mobile Health Unit
- Mercy to Mankind
- Mission Possible
- New Life Volunteering Society Free Health Clinic
- Norma Jean Sanders Free Clinic
- Norwegian American Hospital Mobile Services
- Old Irving Park Community Clinic
- Port Ministries Free Clinic
- Ravenswood Community Services
- Rockford Rescue Mission Ministries Hope Clinic
- Ronald McDonald Care Mobile
- Rosalind Franklin University Health System Community Care Connection CareCoach
- Sarah Bush Lincoln Dental Services
- Syrian American Medical Society Specialty Clinics
- The ARK
- The Bridge Clinic
- The Night Ministry
- Tri City Health Partnership Medical & Dental Clinic
- Tzedakah Christian Health Center
- Volunteer Care Center of Lee County
- Washington Park Children's Free Health Clinic
- Will Grundy Medical Clinic
- Willow Creek Community Church Care Center