



ILLINOIS ASSOCIATION OF  
FREE & CHARITABLE CLINICS

*#TheNeedContinues*

## 6th Annual Conference

October 23 – 24, 2016

Starved Rock Lodge and Conference Center

# WELCOME

We welcome you to the 6th Annual Conference of the Illinois Association of Free & Charitable Clinics!

Whether you are attending your first IAFCC conference or your sixth, we are thrilled that you are here. Thank you for taking the time to be with us! Your presence is an indication of your commitment to Illinois's free and charitable clinics and the patients they serve.

Our annual conference is the centerpiece of IAFCC's activities. It's where we come together, share expertise, build knowledge, celebrate clinic innovation, inspire others, and become inspired so that we can return to our daily routines rejuvenated and ready to tackle the challenges – and savor the rewards – of serving the uninsured and underserved.

We are confident that this event will help you meet the needs of your clinic and your patients. Our program includes a keynote presentation by Dr. George Bakris, a world-renowned expert on the treatment of high blood pressure. Peer-led sessions on a variety of topics will equip you to better manage your patients' health conditions, expand your scope of services, write successful grant proposals, use data effectively to inform decision making, manage your volunteers corps, advocate on behalf of your patients, learn how to secure clinic liability protection and appreciate your clinic in the context of other clinics across the nation.

Networking is a highly valued and valuable activity at any conference; we have reserved time for you to connect with your colleagues informally as well as during workshop sessions.

This program would not be possible without the contributions of our sponsors. We are so grateful for our Partner Sponsor, AmeriCares. The exhibitors at the Resource Tables have also contributed; thank you RxOutreach, Care Message, DentaQuest, NowPow, DataNet MedServices, and Empowering Community Healthcare Outreach (ECHO). Thank you also to the donors who make the Annual Conference possible: the VNA Foundation, the Chicago Community Trust and Blue Cross Blue Shield of Illinois.

By popular demand, we have returned to Starved Rock State Park. We encourage you to take a stroll through the forests, nature trails, canyons and waterfalls. We hope this beautiful and peaceful setting bolsters your mind and spirit!

Julie Darnell, PhD, MHSA  
Chair, Conference Advisory Group  
Director & Secretary, IAFCC Board of Directors  
Associate Professor, Stritch School of Medicine, Loyola University Chicago

Judith Haasis, ACSW  
Director & Chair, IAFCC Board of Directors  
Executive Director, CommunityHealth

# CONFERENCE SCHEDULE

## Sunday, October 23

**5:30 – 6:30 pm      Advocacy Committee Round Table**  
Peru Room, Starved Rock Conference Center - All are welcome!

**7:00 – 8:30 pm      Conference Reception**  
Utica Room Starved Rock Conference Center  
Peer Caucuses begin at 8:00 pm

## Monday, October 24

**8:00 am              Registration & Resource Tables**  
**Continental Breakfast**

**8:30 am              Welcome and Association Update**  
Julie Darnell, PhD, MHSA, Conference Chair  
Judith Haasis, ACSW, Board Chair  
Leslie Ramyk, MA, Executive Director

**9:00 am              Hypertension Around the World: Strategies for Controlling Hypertension in Challenging Situations**  
George L. Bakris, MD, Hon DSc, FASH, FASN, FAHA  
Professor of Medicine & Director, ASH Comprehensive Hypertension Center  
The University of Chicago Medicine

**9:45 am              Break**

**10:30 am            RESOURCE TABLES**  
Explore and discover resources available to free and charitable clinics, including:  
Americares, Care Message, DataNet MedServices Clinic Solutions, DentaQuest, ECHO: Empowering Community  
Healthcare Outreach, ECHO-Chicago, NowPow, RxOutreach, US Health Resources & Services Administration

## 11:00 am - 12:15 pm **WORKSHOP SESSIONS A**

### **STARVED ROCK ROOM**

#### **Let's Talk About Text, Baby!**

*Mike Romagnoli, MS, Operations Manager at Community Health Care Clinic in Normal*

*Laurie Sabol, BSN-CCRN, Care Manager at Family Health Partnership Clinic in Crystal Lake*

*Sal Migliaccio, BA, Program Associate at AmeriCares*

This presentation will outline the good, the bad, and the ugly results of two clinics' leap into the world of mobile technology. Attendees will hear first-hand the initial results of a pilot project aimed at implementing the Care Message texting platform to improve Diabetes Care visit attendance and engagement. Instead of re-inventing the wheel, come learn what worked, what didn't work, and what we would do differently next time.

Following the workshop, participants will be able to:

1. Recognize the how and why health outcomes can be improved in medically underserved populations through texting technology
2. Understand what clinics must have in place prior to considering mobile technology implementation
3. Learn how to implement the CareMessage platform in their own clinics

### **LASALLE ROOM**

#### **Dental Access: Strategies for Improving Oral Health Access**

*Laura Bollan, Director, Sarah Bush Lincoln Dental Services in Charleston*

*Shannon Watson, BA, Executive Director at Tri City Health Partnership in St. Charles*

*Harvey Wigdor, DDS, MS, Founder, Advocate Illinois Masonic Dental Van in Chicago*

*David Wywialowski, MA, MDiv, Director of Outreach & Health Ministry at The Night Ministry in Chicago*

Learn about three different approaches to increasing dental health opportunities for patients: turning an exam room into a dental operatory within a clinic, operating a mobile dental clinic for children, and partnering with a local mobile dental program to deliver oral health services for homeless adults. This session will present challenges, solutions and tips that will be applicable to all clinics; come with questions for these clinic colleagues who have been there and done that!

Following the workshop, participants will be able to:

1. Identify two potential paths for creating/increasing oral healthcare access
2. Understand the costs and benefits of adding dental care onsite or through partnerships
3. Name at least two potential funding sources for dental healthcare

## UTICA ROOM

### Take It for Granted

*Suzanne Hoban, MPH, Executive Director at Family Health Partnership Clinic in Crystal Lake*

This Interactive workshop will focus on beginning and intermediate grant prospecting and writing. The session will start with various types of grant applications, as well as components of a successful grant. The presenter will walk participants through each portion of a common grant application and provide shortcuts and tools to organize grant writing more effectively. The second portion of the program will focus on prospecting for grants – where to find grant opportunities, how to utilize free resources to uncover smaller grants, and online tools. Each participant will also have the opportunity to have a grant reviewed by the presenter at a later date.

Following the workshop, participants will be able to

1. Understand the basic components of a grant AND understand grant “no-no’s”
2. Learn best practices to organize your life around the grant cycle
3. Uncover multiple places to prospect for grants

**12:15 pm**                      **Buffet Lunch, Resource Tables, Networking**

**1:10 pm**                      **2016 Clinic Innovation Award Presentation**  
**Winner: Norwegian American Hospital Care-A-Van**

Low-income children in Norwegian American Hospital’s primary service area experience many barriers to accessing basic health services, resulting in children being behind on screenings and vaccines. Physicals and vaccinations are mandatory for entering certain grades in school; without these, children are at risk of missing school. In 2009, Norwegian began Care-A-Van.

Care-A-Van is a state-of-the-art mobile clinic providing preventive care to underserved children in coordination with Chicago Public Schools. The services – including physicals; immunizations; and lead, hemoglobin, hearing and vision screenings – are completely free and delivered at schools. Care-A-Van saw an average of 1482 patients and provided 4309 services annually. While this was consistent with other mobile programs and school based health centers, Norwegian knew the need was even greater.

A transformation in the staff model allowed the program to grow dramatically. In 2014, instead of a separate, non-clinical manager, Care-A-Van recruited and hired a Nurse Practitioner to manage the program. The NP integrated scheduling, clinical care, management and patient follow-up to allow greater volumes of patients. She implemented innovative program design enhancements, including: redefinition of service area, new consents and parent communications, improved coordination with schools, and consistent use of Illinois’ statewide immunization database. Care-A-Van also became a CLIA laboratory.

Now Care-A-Van serves over 3000 children annually across 80 schools. Patient count increased 114% and services provided increased 206%. Care-A-Van also translated all forms into Spanish. In addition, the NP increased coordination with other hospital departments including pharmacy, risk management, infection control and security. Over 3100 referrals to other hospital services were made in FY16.

### STARVED ROCK ROOM

#### **Mental & Behavioral Health: Assessment & Interventions for Patients with Depressive Symptoms**

*Ornella Razetto, LCSW, Social Services Manager at CommunityHealth in Chicago*

*Adelle White, BS, Health Education Manager at CommunityHealth in Chicago*

This workshop will provide an overview of targeted interventions that have proven beneficial to the improvement of physical and mental wellbeing in patients with self-reported depressive symptoms. Presenters will include findings from an assessment of self-reported depressive symptoms among 863 patients; this assessment breaks down differences across gender and languages, as well as for those diagnosed with diabetes. Also reviewed will be lessons learned from years of group programming targeting whole-self care, with emphasis on complementing established physical and mental health care.

Following the workshop, participants will be able to:

1. Understand the differences for varying severity of self-reported depressive symptoms across language and gender
2. Understand the importance and implications of creating “community-within-group” specific to health management
3. Identify the best use of limited resources for targeted clinical interventions

### LASALLE ROOM

#### **Dashboards 101: Finding Direction through Data**

*Melissa Maguire, LSW, MSASS, MA , Vice President of Mission Fulfillment at The Night Ministry in Chicago*

*Matt McGarvey, MPA, Executive Director at Telligen Community Initiative in West Des Moines*

*Aleta Rupert, BS, Director of Business Development & Strategy at CommunityHealth in Chicago*

Imagine having an at-a-glance tool that uses the data you already collect to determine priorities, improve decision-making and effectively communicate with your volunteers, staff, board and donors. Dashboards have been used in other sectors with great success; come learn how one foundation and two clinics use dashboards to inform staff discussions and engage boards.

Following the workshop, participants will be able to:

1. Identify the uses and purposes of data dashboards
2. Understand how to create dashboards for their own clinics
3. Use dashboards to stimulate staff discussions and quality improvement



## UTICA ROOM

### Immigrants & Healthcare Access

*Luvia Quinones, MPP, Health Policy Director at Illinois Coalition for Immigrant & Refugee Rights in Chicago*

*Angie McLaughlin, MSW, Executive Director at Community Health Care Clinic in Normal*

What does it mean to be a “welcoming” clinic? And how can the free and charitable clinic sector best serve populations that remain ineligible for health insurance post-ACA? As Health Policy Director at the ICIRR, Luvia spearheaded a coalition effort to win healthcare access for undocumented residents in Cook County; she will provide a statewide context as well as insights from the perspective of potential new patients. Angie transformed Community Health Care Clinic into a bilingual and trauma-informed practice when she became executive director; she will share lessons learned and strategies to gain community trust.

Following the workshop, participants will be able to

1. Identify barriers to healthcare in Illinois, particularly among immigrant families
2. Understand the concerns and risks undocumented immigrant adults face when seeking necessary services
3. Create welcoming and culturally sensitive clinic practices

**2:45 – 3:00 pm      Resource Tables & Networking**

3:00 - 4:15 pm

## WORKSHOP SESSIONS C

### STARVED ROCK ROOM

#### The Train Has Let the Station – Are You Onboard?

##### IAFCC Quality Improvement Work Group

**Why?** Why bother with all this data stuff -- isn't it enough that we provide healthcare? With ACA's Triple Aim and the concepts of population management and fee for value, virtually all sectors in healthcare are compiling and reporting data. Mobile clinics even calculate the value of services provided by plugging in data!

**Who?** Other state associations have started down this road as well, and for good reason. Wisconsin is creating its own "Standards of Excellence." Ohio, Pennsylvania, Virginia and North Carolina require member clinics to report data – but there is no national coordination. Illinois (that's us!) has a Quality Improvement Work Group that wants YOUR input and ideas.

**How?** We are starting with two patient outcomes data points. Come learn how to collect and report.

**When?** Twice a year. Your data points will impress your funders, too.

Following the workshop, participants will be able to:

1. Enthusiastically describe the benefits of collecting, aggregating and reporting data
2. Easily identify the two data points the Illinois Association is collecting
3. Successfully persuade clinic staff, volunteers and leadership to participate in data reporting

### LaSalle Room

#### Clarity, Consistency, Community: Building a Culture of Volunteerism

*Ava Zeligson, BA, Manager of Volunteer Services at CommunityHealth in Chicago*

*Carla Pinto, Medical Interpretation (Spanish) Volunteer at CommunityHealth in Chicago*

A focus on training ensures a sustainable volunteer program and allows clinics of all sizes to increase capacity. This session will highlight key resources for effective, efficient onboarding of volunteers; best practices for engaging the entire staff in a culture of volunteerism; and investing in volunteers' personal and professional growth to create stronger relationships and increased capacity. Session includes an overview of CommunityHealth's three phases of training.

Following the workshop, participants will be able to:

1. Understand how to efficiently onboard new volunteers and supporters
2. Engage staff in the management and appreciation of volunteers
3. Inventory and develop resources needed to advance volunteers into leadership positions



## UTICA ROOM

### Liability & the Federal Tort Claims Act

#### Part 1. FTCA, the Federal Tort Claims Act

Kathleen McAndrews, MHA, a Public Health Analyst with the US Department of Health & Human Services, Health Resources & Services Administration, will present on the Federal Tort Claims Act. This overview will detail what FTCA covers and how free clinics can apply for FTCA.

#### Part 2. One Clinic's Process

Shannon Watson, BA, Executive Director of the Tri City Health Partnership in St. Charles, successfully obtained FTCA coverage for the Tri City clinic. Shannon will share her experiences and explain the process from her perspective.

Following the workshop, participants will be able to:

1. Explain what the Federal Tort Claims Act is and what it means for free clinics
2. Identify the steps of the application process
3. Decide if FTCA is feasible and beneficial for their clinic structure

**4:15 pm**      **Door Prize Drawings** Participants must be present to WIN!  
**Evaluations**

# PRESENTER PROFILES

## **George L. Bakris, MD, Hon DSc, FASH, FASN, FAHA**

Dr. Bakris received his medical degree from the Rosalind Franklin School of Medicine and completed residency in Internal Medicine at the Mayo Graduate School of Medicine where he also completed a research fellowship in Physiology and Biophysics. He then completed fellowships in Nephrology and Clinical Pharmacology at the University of Chicago. From 1988 to 1991, he served as Director of Renal Research at the Ochsner Clinic and had faculty appointments in the Departments of Medicine and Physiology at Tulane University School of Medicine. He later was Professor and Vice Chairman of Preventive Medicine and Director of the Rush University Hypertension Center in Chicago from 1993 until 2006. Currently, he is a Professor of Medicine and Director of the ASH Comprehensive Hypertension Center in the Department of Medicine at the University of Chicago Medicine.

Dr. Bakris has published over 700 peer-reviewed articles and book chapters in the areas of diabetic kidney disease, hypertension and progression of nephropathy. He is the Editor or Co-Editor of 20 books, in the areas of Kidney Disease Progression and Diabetes as well as the new edition of Hypertension: A Companion to Braunwald's The Heart. Additionally, he is an Associate Editor of the International Textbook of Cardiology. He was a member of the NIH National High Blood Pressure Education Program Working Group on Hypertension and Renal Disease (1994). He also serves as a special government expert to the Cardio-renal Advisory Board of the FDA and to CMS. He was a co-principal investigator on the NIH Clinical Research training grant for clinical research (K30) (1999-2004). He chaired the first National Kidney Foundation Consensus report on blood pressure and impact on renal disease progression (2000). He has also served on many national guideline committees including: The Joint National Committee Writing Groups VI & 7 (1997, 2003), the JNC 7 executive committee (2003), the American Diabetes Association Clinical Practice Guideline Committee (2002-2004), the National Kidney Foundation (K-DOQI) Blood Pressure Guideline committee (2002-2004 & 2013) and (K-DOQI) Diabetes Guideline committee (2003-2005 & 2014). Dr. Bakris is the past-president of the American College of Clinical Pharmacology (2000-2002) and the American Society of Hypertension (ASH). He is the current Editor-in-Chief, Am J Nephrology, Editor-in-Chief- Up-to-Date, Nephrology section, Hypertension Section Editor Up-to-Date and Assoc. Ed of Diabetes Care. He serves on more than 18 editorial boards including Nephrology, Dialysis & Transplant, Hypertension, J Hypertension and J American Soc. Hypertension.

## **Laura Bollan**

As the director of Healthy Communities at Sarah Bush Lincoln, Laura Bollan oversees the Healthy Kids Program as well as Dental Services, which serves students in a nine-county area with free dental care to woman and children in need. Laura Bollan has an extensive background in training and professional development. Since 1991, she has developed and delivered workshops in corporate, educational, and community-related settings. Her skills, experiences, and accomplishments have enabled her to align training with companies' visions, thus increasing their revenue and productivity. Laura is certified in the application of the Herrmann Brain Dominance Instrument, and a licensed Life Orientations Trainer. She is also a certified Financial Peace University Workplace Facilitator

## **PRESENTER PROFILES** *(cont.)*

### **Julie Darnell, PhD, MHSA**

Dr. Darnell's research focuses on access to, and the delivery and financing of, health care for poor and vulnerable populations and the safety net organizations that serve them. She has earned a national reputation for her work on free clinics, which are volunteer-based nonprofit clinics that provide healthcare services at little or no charge to low-income people who are predominantly uninsured. Findings from her research on free clinics have been published in the Archives of Internal Medicine and Medical Care and in a report to the U.S. Congress. Her work on free clinics has received numerous awards and recognition from organizations including the Society for Social Work and Research, the National Association of Social Workers Foundation, the Association for Research on Nonprofit Organizations and Voluntary Action, the American Public Health Association, and the Public Health System Research Interest Group of AcademyHealth. She received her master's and doctoral degrees in Social Service Administration from The University of Chicago. She also has a master's degree in health services administration from The George Washington University.

### **Suzanne Hoban, MPH**

Suzanne is the Executive Director of the Family Health Partnership Clinic in Crystal Lake. She began her career in refugee resettlement, both stateside as well as in Asia and Central America. Her interest in public health grew after she returned from a refugee camp in Malaysia and discovered that it was easier to get health care on an island in the middle of the South China Sea than if you had no insurance in the middle of Chicago. After receiving her Master's in Public Health, she worked for the McHenry County Department of Health and the McHenry County Mental Health Board where she began the quest to start a clinic for the uninsured in the county. She won initial grant funding and started the Family Health Partnership Clinic in Harvard in 1996. This Clinic was, for years, the only source of care for the uninsured and underinsured of the county. Suzanne is a member of the Illinois Association of Free & Charitable Clinics boards of directors.

### **Melissa Maguire, MSASS**

Melissa is the Vice President of Mission Fulfillment for The Night Ministry. In this position she is responsible for developing tracking and feedback systems that are used to improve services and promote sustainability for the organization. Melissa joined The Night Ministry in 2001 as the volunteer coordinator. In 2002 she oversaw a community program for at-risk teen parents. In 2006, Melissa was the Program Director for a homeless teen parent shelter program that had a research and evaluation component that was acknowledged as a best practice for subsequent teen pregnancy prevention. For the past two years, Melissa has been working with the OHM team to determine indicators the street outreach team can use to identify effective strategies for engaging and supporting individuals in outreach and health services.

# PRESENTER PROFILES

## **Carla Pinto, MD**

Carla Pinto is a Foreign Medical Graduate, born and raised in Guinea Bissau, West Africa. From a young age she had the desire to become a doctor and serve the community. She enrolled at China Medical University where she graduated as an MD. While preparing for the American Medical Boards, she has been organizing yearly Health Fair Events and volunteering as a Spanish Medical Interpreter at CommunityHealth for the past year and a half. She has been using her medical knowledge to educate patients on Diabetes, Heart Diseases and Cholesterol in community workshops organized by CommunityHealth and American Heart Association. Currently she is in the process of applying to Family Medicine Residency Programs hopes to start her Residency Training in 2017..

## **Shannon Watson, BA**

Shannon is the executive director of Tri City Health Partnership in St. Charles. She is also a member of the Illinois Association of Free & Charitable Clinics and the National Association of Free & Charitable Clinics boards of directors. Shannon brings experiences from a diverse background of medicine, family therapy, gourmet confections, social activities and events director, public speaking, auctions operations and most recently, executive director of the free medical clinic in St. Charles.

## **Adelle White, BS**

Adelle has a BS in Biomedical Sciences with a focus on Nutrition & Exercise Science from Marquette University. Adelle oversees health education programming at both of the CommunityHealth clinic sites and provides free offsite workshops focusing on fitness and nutrition for families residing in Chicago's 'food deserts.' In addition to training and supervising all Health Education volunteers, Adelle evaluates and updates curricula, provides clinical analysis of health center data to assess the success of health education classes, teaches dance aerobics and healthy cooking classes, and is responsible for large-scale onsite events aimed at improving overall health for patients and community members.

## **Harvey Wigdor, DDS, MS**

Dr. Wigdor received his DDS from University of Illinois College of Dentistry in 1976 and MS in Oral Pathology in 1984. He was Chairman from 2001-2015 and now Vice Chair and former Director of the General Practice Residency, Department of Dentistry Advocate Illinois Masonic Medical Center in Chicago. He holds academic positions of Professor at The University of Illinois College of Dentistry, Department of Oral Medicine and Diagnostic Sciences, Chicago, Illinois and from 1990- 2008 held a position as Adjunct Associate Professor, Department of Biomedical Engineering at Northwestern University in Evanston Illinois. He has lectured extensively on Laser oral tissue interactions and dental care for underserved populations.

## PRESENTER PROFILES *(cont.)*

### **Kathleen McAndrews, MHA**

Kathleen McAndrews is a Public Health Analyst for the Office of Quality Improvement in the Health Resources and Services Administration (HRSA). She is a dedicated and innovative health care administrator who holds a master's degree in Health Services Administration from the University of Maryland. As a member of the deeming and compliance team, Ms. McAndrews serves and supports the Federal Tort Claims Act (FTCA) Free Clinic Program and the FTCA Health Center Program. She processes FTCA site visits, analyzes deeming applications, and provides technical assistance to promote robust credentialing and privileging, risk management, and claims management policies and procedures for free clinics and health centers.

### **Angie McLaughlin, MSW**

Angie McLaughlin is the Executive Director of the Community Health Care Clinic in Normal, Illinois. She has a Master's Degree in Social Work from Illinois State University and has over 17 years experience working with the most vulnerable members of her community. Angie is passionate about providing high quality care to clinic patients and providing high quality outcomes to the local community that supports their work. In addition to leading a free medical clinic, Angie is active on several community initiatives related to improving access to quality healthcare for the underserved. She also serves on the board of directors for the National Association of Free and Charitable Clinics.

### **Luvia Quiñones, MPP**

Luvia Quiñones serves as the Health Policy Director at the Illinois Coalition for Immigrant and Refugee Rights (ICIRR). Luvia oversees the In Person Counselor Program, the Immigrant Health Care Access Initiative and in collaboration with ICIRR's members develops ICIRR's health policy agenda with a special focus in access to health care and on health care reform. Previously, Luvia worked at City Colleges of Chicago (CCC) under the Community Relations Department. Luvia has a Master in Public Policy (MPP) from the University of Chicago and a BA in International Studies from DePaul University. She is the daughter of Mexican Immigrants from Durango, Mexico and is an active community member in her parish, St. Sylvester. Currently, she serves as a board member of West Suburban Action Project (P.A.S.O.) and the Illinois Association of Free and Charitable Clinics (IAFCC).

### **Ornella Razetto, LCSW**

Ornella holds BSW and MSW degrees from the University of Illinois at Chicago's Jane Addams College of Social Work. As a Licensed Clinical Social Worker, she oversees social work, the counseling program and psychiatry at CommunityHealth. In addition to her direct service role with patients (as both clinician and advocate), Ornella also provides support and education to staff and medical providers regarding best practices concerning mental healthcare. Areas of interest and expertise include: cultural perceptions of mental illness within Latino community, social determinants of health for Latinos, major depressive disorder and anxiety disorders among foreign-born Latinos, resiliency among Latina survivors of domestic violence.

# PRESENTER PROFILES

## **Mike Romagnoli, MS**

Mike Romagnoli has over ten years of leadership experience at the Community Health Care Clinic in Normal, Illinois. Mike currently sits on the Illinois Association of Free & Charitable Clinics Board of Directors and has been active with the Quality Improvement Work Group. Mike has been instrumental in the planning and implementation of several technology and service programs at the Community Health Care Clinic. Mike was the lead staff during implementation of the Electronic Health Records system and the CareMessage texting program at the Community Health Care Clinic.

## **Aleta Rupert, BS**

Ms. Rupert joined CommunityHealth in 2012 after ten years with the American Heart Association in various management positions — most recently as the Executive Director and Vice President of Development at the Great Rivers Affiliate (Philadelphia, PA). Aleta has her B.S. from Edinboro University and brings great expertise in corporate and individual fundraising, strategic planning, board engagement, and organizational development.

## **Laurie Sabol, BSN-CCRN**

Laurie Sabol has been a nurse at the Family Health Partnership Clinic since 2007. In addition to her duties at FHPC, she has been a Critical Care nurse, as well as working in residential care. She is the Care Manager for FHPC, and has worked to develop and implement the texting program at the Clinic. Trained as a journalist, Laurie went back to school for her nursing degree and is currently pursuing training as a nurse practitioner. Laurie and her husband have two children.

## **David Wywialowski, MA, MDiv**

As the Director of The Outreach and Health Ministry Program, David is responsible for the health care services, including HIV and STI Testing. These services are targeted for vulnerable populations including homeless adults and youth in Chicago. David joined The Night Ministry in 1998, first working as an intern street outreach worker. In March, 1999, he joined the staff to work on the Health Outreach Bus, and in December 2006 transitioned to the position of HIV Testing Coordinator where he oversaw the testing program. IN 2014 David become the Director of the Outreach and Health Ministry program at The Night Ministry. David holds a Bachelor's and Master's Degree in Communication from the University of Illinois at Chicago, and a Master of Divinity degree from Chicago Theological Seminary. He is an ordained minister in the United Church of Christ.

## **Ava Zeligson, BA**

Ava Zeligson has worked in volunteer management for the past seven years, serving as the Manager of Volunteer Services at Community-Health since 2014. In her role, she manages over 1000 volunteers annually, including 350+ volunteer medical providers as well as hundreds of clinic volunteers supporting the lab, pharmacy, and dental clinic. Ava also manages the volunteers who provide medical interpretation for Spanish- and Polish-speaking patients



# IAFCC BOARD OF DIRECTORS

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The IAFCC Board is seeking new board members to add expertise in key areas such as health law and policy, public health research, finance, health information technology, quality management, advocacy and communications.

We are committed to developing a Board that is experienced, energetic and collaborative, reflects gender and racial diversity, and represents Chicago, suburban and rural Illinois. We especially seek individuals who engage effectively in authentic, collaborative discussion and decision-making, and can release their individual perspectives for the good of the whole. Board members must also reflect a genuine commitment to principles of IAFCC's mission, vision and values.

To request an Board Member Application, please email:[executivedirector@illinoisfreeclinics.org](mailto:executivedirector@illinoisfreeclinics.org) or call the Association at 312-863-1780

Leslie Ramyk, Executive Director  
Illinois Association of Free & Charitable Clinics  
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## CONTRIBUTORS

IAFCC is grateful for generous support from:

